



## WEBSITE ACCESSIBILITY AUDIT REPORT

# Bank2Trust web application: WCAG 2.2 Level AA audit

Manual and automated testing of 14 screens with JAWS, NVDA, VoiceOver, TalkBack, the keyboard, browser zoom and colour contrast checks.

|                |                                                                                           |
|----------------|-------------------------------------------------------------------------------------------|
| Product tested | Bank2Trust web application, <a href="https://perf.bank2trust.com">perf.bank2trust.com</a> |
| Standard       | WCAG 2.2, Level A and Level AA                                                            |
| Report date    | August 2026                                                                               |
| Prepared by    | M/S. Anblik, a DHS Trusted Tester and IAAP certified team                                 |
| Contact        | <a href="https://ananyoo.com/contact-us/">ananyoo.com/contact-us/</a>                     |



Public sample of a client deliverable. Screen recordings, e-mail addresses, keys, URL query strings, internal comments and remediation tracking columns have been removed from this copy. Tool names and product names are trademarks of their owners.

# 1. Executive summary

The Bank2Trust web application was tested against every WCAG 2.2 Level A and Level AA success criterion on 14 screens. The testing found 151 accessibility barriers: 141 through manual testing with assistive technology and 10 through automated scanning. 11 barriers are critical, meaning a task cannot be completed at all by someone using a screen reader or the keyboard, and 43 are high.

The pattern is consistent across the product. Most barriers come from custom controls that do not expose a name, role or state to assistive technology (WCAG 4.1.2), from focus that moves in an unexpected order or is lost when dialogs open and close (2.4.3), and from controls that cannot be operated with the keyboard alone (2.1.1). These three criteria account for 87 of the 151 barriers. Because the same component library is used everywhere, fixing a component once usually closes many barriers at the same time, which is why the recommendations are written at component level wherever possible.

Table 1. Barriers by severity

| Severity | Barriers | What it means                                                                                             |
|----------|----------|-----------------------------------------------------------------------------------------------------------|
| CRITICAL | 11       | Blocks a task completely for people using assistive technology or the keyboard. No reasonable workaround. |
| HIGH     | 43       | A major barrier. The task can sometimes be completed, but only with difficulty or specialist knowledge.   |
| MEDIUM   | 80       | A clear barrier that slows people down or causes confusion. A workaround exists.                          |
| LOW      | 17       | A minor defect or a best-practice gap. Worth fixing, rarely blocks anyone on its own.                     |

Table 2. Barriers by test type

| Test type            | Barriers |
|----------------------|----------|
| Screen Reader        | 74       |
| Keyboard             | 48       |
| Browser Zoom         | 8        |
| Color                | 6        |
| Other                | 5        |
| Automated scan (axe) | 10       |

Table 3. The ten success criteria with the most barriers

| Success criterion            | Level    | Barriers |
|------------------------------|----------|----------|
| 4.1.2 Name, Role, Value      | Level A  | 46       |
| 2.4.3 Focus Order            | Level A  | 24       |
| 2.1.1 Keyboard               | Level A  | 17       |
| 1.3.1 Info and Relationships | Level A  | 16       |
| 4.1.3 Status Messages        | Level AA | 7        |
| 2.4.7 Focus Visible          | Level AA | 6        |
| 1.4.4 Resize text            | Level AA | 6        |
| 1.4.11 Non-text Contrast     | Level AA | 5        |
| 1.4.10 Reflow                | Level AA | 3        |
| 1.4.3 Contrast (Minimum)     | Level AA | 3        |

Table 4. Page-level barriers by screen (global barriers not included)

| Screen            | Barriers |
|-------------------|----------|
| Shared with me    | 12       |
| Dan & Sons        | 67       |
| My Shares         | 23       |
| Cloud Provider    | 14       |
| Settings          | 11       |
| Identities        | 4        |
| PIN               | 1        |
| App Registrations | 2        |
| Utilities         | 1        |

## 2. Scope, environments and method

### Screens in scope

The screens below were agreed with the client before testing started. Dialogs, flyouts and menus reached from each screen were tested as part of that screen.

Table 5. Screens tested

| No. | Screen            | URL                                                                                                                                 |
|-----|-------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| 1   | Shared with me    | <a href="https://perf.bank2trust.com/collaborations/shared_with_me/">https://perf.bank2trust.com/collaborations/shared_with_me/</a> |
| 2   | Dan & Sons        | <a href="https://perf.bank2trust.com/shares/DkgJe63e987f">https://perf.bank2trust.com/shares/DkgJe63e987f</a>                       |
| 3   | Signing History   | <a href="https://perf.bank2trust.com/shares/DkgJe63e987f">https://perf.bank2trust.com/shares/DkgJe63e987f</a>                       |
| 4   | My Shares         | <a href="https://perf.bank2trust.com/collaborations/my_shares/">https://perf.bank2trust.com/collaborations/my_shares/</a>           |
| 5   | Cloud Provider    | <a href="https://perf.bank2trust.com/cwp/onedrive/">https://perf.bank2trust.com/cwp/onedrive/</a>                                   |
| 6   | Auditing History  | <a href="https://perf.bank2trust.com/auditing/history">https://perf.bank2trust.com/auditing/history</a>                             |
| 7   | Help              | <a href="https://perf.bank2trust.com/cloudwebportal/help/">https://perf.bank2trust.com/cloudwebportal/help/</a>                     |
| 8   | Settings          | <a href="https://perf.bank2trust.com/account/settings">https://perf.bank2trust.com/account/settings</a>                             |
| 9   | Identities        | <a href="https://perf.bank2trust.com/account/identities">https://perf.bank2trust.com/account/identities</a>                         |
| 10  | PIN               | <a href="https://perf.bank2trust.com/account/pin">https://perf.bank2trust.com/account/pin</a>                                       |
| 11  | Devices           | <a href="https://perf.bank2trust.com/account/devices">https://perf.bank2trust.com/account/devices</a>                               |
| 12  | Special Devices   | <a href="https://perf.bank2trust.com/account/special-devices">https://perf.bank2trust.com/account/special-devices</a>               |
| 13  | App Registrations | <a href="https://perf.bank2trust.com/account/app-registrations">https://perf.bank2trust.com/account/app-registrations</a>           |
| 14  | Utilities         | <a href="https://perf.bank2trust.com/account/utilities">https://perf.bank2trust.com/account/utilities</a>                           |

### Test environments

Table 6. Browsers and assistive technology used

| Operating system | Browsers        | Assistive technology |
|------------------|-----------------|----------------------|
| Windows 11       | Chrome, Firefox | NVDA, JAWS           |
| macOS            | Safari          | VoiceOver            |
| iOS (iPhone)     | Safari          | VoiceOver            |
| Android          | Chrome          | TalkBack             |

## How the testing was done

1. **Automated first pass.** Each screen was scanned with Deque axe, WAVE and Accessibility Insights. Automated results were kept only where they were confirmed by hand, and they are listed separately so the client can see what a scanner can and cannot catch.
2. **Keyboard only.** Every task on every screen was completed without a mouse: reaching each control, operating it, escaping from menus and dialogs, and following the focus the whole way through.
3. **Screen readers.** JAWS and NVDA on Windows 11, VoiceOver on macOS and iOS, and TalkBack on Android. Names, roles, states, reading order, live announcements and dialog behaviour were checked on each.
4. **Zoom, reflow and colour.** Each screen at 200 percent and 400 percent zoom, with text spacing increased, and every text and non-text colour pair measured against the WCAG contrast thresholds.
5. **Recording.** Every barrier was written up with the page, the WCAG criterion it fails, what actually happens, what should happen, the code involved and a recommendation. A screen recording was made for each barrier and shared with the client; the recordings are not included in this public copy.

## How to read a barrier

**Reference.** GM is a global barrier found by manual testing, GA a global barrier found by a scanner, M a page-level manual barrier and A a page-level automated one. Global barriers appear on every screen and are fixed once, in the shared template or component.

**Severity.** **Critical:** Blocks a task completely for people using assistive technology or the keyboard. No reasonable workaround. **High:** A major barrier. The task can sometimes be completed, but only with difficulty or specialist knowledge. **Medium:** A clear barrier that slows people down or causes confusion. A workaround exists. **Low:** A minor defect or a best-practice gap. Worth fixing, rarely blocks anyone on its own.

**Fields.** Each barrier shows the WCAG criterion it fails, how it was tested and in which environment, the screen and URL, what actually happens, what should happen, the code involved where it helps, and a specific recommendation.

## 3. Global barriers: present on every screen

These 16 barriers live in the header, navigation, page template or a shared widget, so they repeat on every screen. They are listed once here rather than under each screen, and each one is fixed in one place.

### Found by manual testing

GM-01 **MEDIUM**

#### Non-descriptive page title

**WCAG** 2.4.2 Page Titled (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**Screen** Shared with me

**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)

#### ACTUAL RESULT

Page title is generic/not descriptive across pages, failing to convey page context.

#### EXPECTED RESULT

Page title should uniquely and descriptively identify page purpose and content

#### CODE

```
<title>  
  Bank2Trust Perf  
</title>
```

#### RECOMMENDATION

Set unique, descriptive <title> per page reflecting page function, e.g., "Shared With Me – Bank2Trust"

GM-02 **MEDIUM**

#### Redundant "Perf" text in logo accessible name

**WCAG** 2.4.4 Link Purpose (In Context) (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**Screen** Shared with me    **URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)

#### ACTUAL RESULT

"Perf" text is included in the Bank2Trust logo's accessible name/label in header

#### EXPECTED RESULT

Logo link accessible name should be concise and non-redundant, representing brand/home link only

#### CODE

```
<a href="/home/" class="Header__Logo" aria-label="Bank2Trust Perf"></a>
```

#### RECOMMENDATION

Remove extraneous "Perf" text from logo's accessible name via aria-label or alt attribute cleanup

GM-03 **MEDIUM****Missing accessible name for data table****WCAG** 1.3.1 Info and Relationships (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA**Screen** Shared with me

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**ACTUAL RESULT**

Table has no accessible name; screen reader users cannot identify table purpose

**EXPECTED RESULT**

Table should have an accessible name via caption, aria-label, or aria-labelledby describing its content

**CODE**

```
<div role="table" class="fui-Table __lkbqy50 fgkb47j fhovq9v ftgm304"><div role="rowgroup"
class="fui-TableHeader __l4axnd9 ftgm304 flxglack fl5twtuk fj25m7a" style="background-color: var(--
colorNeutralBackground1);"><div role="row" class="fui-TableRow __lwhfnvn fl9n0e5 flwtqcl fljazu75
flxeqee6 fz36nt7 f9znfxp fqrak0z flo2ludy flkjpncw fxmnebo flwitrbs flvxd6vx fg706s2 frp ...
```

**RECOMMENDATION**

Add &lt;caption&gt; or aria-label="Shared With Me items" to the table element

GM-04 **CRITICAL****Keyboard focus trapped in hidden chat widget****WCAG** 2.1.2 No Keyboard Trap (Level A)**Test** Keyboard**Environment** Win 11/ Chrome**Screen** Shared with me**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**ACTUAL RESULT**

Tab navigation moves focus into hidden chat widget elements at page end, and focus becomes trapped without escape

**EXPECTED RESULT**

Keyboard focus should never land on hidden/non-visible elements; no focus traps per SC 2.1.2

**CODE**

```
<iframe id="document360-widget-iframe" src="https://cdn.us.document360.io/static/js/index.html"
title="document360-widget" style="width: 55px; height: 55px; border-width: medium; border-style:
none; border-color: currentcolor; border-image: none; position: fixed; z-index: 2147483647; bottom:
80px; left: 50px;"></iframe>
```

**RECOMMENDATION**

Set hidden chat widget elements to tabindex="-1" or visibility:hidden/display:none until activated; ensure trap has documented exit method

GM-05

LOW

## Focus indicator not visible properly on login profile button

**WCAG** 2.4.7 Focus Visible (Level AA)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Shared with me**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)

### ACTUAL RESULT

Login profile button does not display a clear/visible focus indicator on keyboard focus.

### EXPECTED RESULT

Visible focus indicator with sufficient contrast must be present on all interactive elements including profile button.

### CODE

```
<button type="button" class="Header__UserCurrentIdentity js-header-user-nav-toggle" data-guid="vbD6prW4aESH" aria-label="DHSTT Auditor profile menu" aria-expanded="false">
  <div class="_Avatar" aria-hidden="true">
    <div class="_AvatarIcon js-header-user-avatar">DA</div>
  </div>
  <div class="_Title js-header-user-name">DHSTT Auditor</div>
  <div class="_Email">[email r ...
```

### RECOMMENDATION

Apply visible :focus outline (min 3:1 contrast, 2px solid) on profile button per SC 2.4.7

GM-06

MEDIUM

## Profile menu flyout not dismissible via Esc key

**WCAG** 2.1.1 Keyboard (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Shared with me**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)

### ACTUAL RESULT

Login profile menu flyout remains open when Esc key is pressed

### EXPECTED RESULT

Dismissible components (menus/flyouts) must close on Esc key without moving focus

### CODE

```
<ul role="menu">
  <li class="Header__Account" role="menuitem">
    <a class="_Link" href="/account/">
      <i class="StaticIcon"><svg viewBox="0 0 32 32">
        <path d="M16 21.399c2.951 0 5.399-2.448 5.399-5.399s-2.448-5.399-5.399-5.399-5.399-5.399 2.448-5.399
5.399 2.448 5.399 5.399 5.399z" data-bbox="17.512 13.239 25.22 21.399"/>
      </i>
    </a>
  </li>
</ul>
```

### RECOMMENDATION

Bind keydown handler for Escape key to close flyout and return focus to trigger button

### ALSO SEEN

Same issue repro on the below page:

<https://perf.bank2trust.com/shares/DkgJe63e987f>

GM-07 **MEDIUM****"Pending requests" link truncated at 200% zoom**WCAG 1.4.4 Resize (Level AA)    **Test** Browser Zoom    **Environment** Win 11/ Chrome    **Screen** Shared with me**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**ACTUAL RESULT**

"Pending requests" link text is truncated in left navigation at 200% zoom

**EXPECTED RESULT**

"Pending requests" link text should be visible properly at 200% zoom.

**CODE**

```
<a href="/notifications/" aria-label="Pending requests">
  <i class="StaticIcon" aria-hidden="true"><svg viewBox="0 0 32 32">
    <path d="M26.24 5.12c-2.88-2.88-6.88-4.48-10.88-4.48s-8 1.6-10.88 4.48c-2.88 2.88-4.48 6.88-4.48
10.88s1.6 8 4.48 10.88c2.88 2.88 6.72 4.48 10.88 4.48v0c2.4 0 4.96-0.64 7.040-1.76 0.32-0.16 0.48-
0.32 0.48-0.48 0.16-0.32 0.16-0.48 0-0.8s-0.32-0.48-0. ...
```

**RECOMMENDATION**

Allow nav label text to wrap or use responsive/fluid width container instead of fixed-width truncation

GM-08 **MEDIUM****Focus indicator not visible on hamburger menu and table headers at 200% zoom**WCAG 1.4.4 Resize (Level AA)    **Test** Browser Zoom    **Environment** Win 11/ Chrome    **Screen** Shared with me**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**ACTUAL RESULT**

At 200% zoom, hamburger menu button and table headers lose visible focus indication during Tab navigation

**EXPECTED RESULT**

Visible focus indicator must persist on all interactive elements at all zoom/reflow levels

**CODE**

```
<button type="button" class="Header__AsideToggle js-headder-aside-toggle-button" aria-label="Toggle
navigation menu" aria-expanded="false">
  <div class="Header__AsideToggleInnerBox">
    <span class="Header__AsideToggleLine Header__AsideToggleLine--Top"></span>
    <span class="Header__AsideToggleLine Header__AsideToggleLine--Middle"></span>
    <span class="Header__AsideToggleLine H ...
```

**RECOMMENDATION**

Ensure focus style CSS is not clipped/overridden by responsive layout rules at 200% zoom

GM-09 **HIGH****Back button under search field not keyboard accessible; missing name/role at 200% zoom****WCAG** 2.1.1 Keyboard (Level A)    **Test** Browser Zoom    **Environment** Win 11/ Chrome    **Screen** Shared with me**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**ACTUAL RESULT**

At 200% zoom, Back button under search edit field is not reachable/operable via keyboard, and lacks defined accessible name and role

**EXPECTED RESULT**

All interactive controls must be keyboard operable and expose accessible name and role

**CODE**

```
<span class="fui-Input__contentBefore r1572tok"><svg class="__v8hqfa0 flw7gpdv fezl0in fg4l7m0  
flk6fduh" fill="currentColor" aria-hidden="true" width="16" height="16" viewBox="0 0 16 16"  
xmlns="http://www.w3.org/2000/svg"><path d="M13.5 8.5a.5.5 0 0 0 0-1H3.8l4.03-3.63a.5.5 0 1  
0-.66-.74l-.5 4.5a.5.5 0 0 0 0 .74l5 4.5a.5.5 0 1 0 .66-.74L3.8 8.5h9.7Z" fill="currentColor"></path>  
...
```

**RECOMMENDATION**

Make element a native <button> or add role="button" tabindex="0" with aria-label="Back"; ensure keydown handler for Enter/Space

GM-10 **MEDIUM****Breadcrumb navigation not programmatically defined; current page state missing****WCAG** 1.3.1 Info and Relationships (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA    **Screen** Dan & Sons  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

"Home" and "Dan & Sons" are not defined within a breadcrumb navigation landmark, and "Dan & Sons" does not indicate current page state

**EXPECTED RESULT**

Breadcrumb must use nav aria-label="Breadcrumb" with ordered list structure, and current page must have aria-current="page"

**CODE**

```
<div class="sc-es0vli jUDaKh"><div class="TooltipHost" style="display: inline-flex; position:  
relative;"><button role="button" tabindex="0" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG bljUgy">  
<div class="Flex sc-VigVT ikqyyo Button__Content"><div class="Button__Text">Home</div></div></button>  
</div><i class="Icon sc-jTzLTM sc-hZSUBg jfPyrL">  
  <svg viewBox="0 0 32 32"> ...
```

**RECOMMENDATION**

Wrap breadcrumb in <nav aria-label="Breadcrumb"><ol> structure; add aria-current="page" on last item

**ALSO SEEN**

Throughout the webapp

GM-11 **MEDIUM****Keyboard focus lands twice on checkboxes****WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** My Shares-> Options dialog**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

Keyboard focus lands twice on all checkboxes defined under the dialog (View, Edit, Download, User watermark, Brand watermark, etc.)

**EXPECTED RESULT**

Each interactive control must receive keyboard focus exactly once during Tab navigation

**CODE**

```
<div class="OptionChangedHost" style="display: inline-flex; position: relative;"><label class="sc-VigVT sc-hmzhuo drTQgM sc-lkqHmb eDoGJC"><input name="can_read" type="checkbox" role="checkbox" class="sc-kvZ0FW mrclW" checked=""><div role="checkbox" aria-checked="true" aria-label="Checkbox checked" class="sc-frDJqD lgerOT"><i class="Icon sc-fjdhpX sc-kgAjT sc-cJSrbW cxzfoA" tab ...
```

**RECOMMENDATION**

Remove duplicate/nested focusable wrapper elements around each checkbox input; validate DOM structure

**ALSO SEEN**

Throughout the webapp

**Found by automated scanning**GA-01 **HIGH****ARIA commands must have an accessible name****WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Automated scan (AXE)    **Screen** Shared with me**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**WHAT THE SCANNER FOUND**

Ensure every ARIA button, link and menuitem has an accessible name

**WHY IT MATTERS**

Screen reader users are not able to discern the purpose of elements with role="link", role="button", or role="menuitem" that do not have an accessible name.

**CODE**

```
<div role="button" class="sc-eNQAej iHTFRC"><i class="Icon sc-fjdhpX cwxlYn">
  <svg viewBox="0 0 32 32">
    <path d="M26.667 7.4811-8.519 8.519 8.519-2.148 2.148-8.519-8.519-8.519-
    2.148-2.148 8.519-8.519-8.519 2.148-2.148 8.519 8.519 8.519-8.519z"></path>
  </svg>
</i></div>
```

**RECOMMENDATION**

Ensure that each element with role="link", role="button", or role="menuitem" has one of the following characteristics:

Inner text that is discernible to screen reader users.

Non-empty aria-label attribute.

aria-labelledby pointing to element with text which is discernible to screen reader users.

## ALSO SEEN

Same issue repro on the below page:

<https://perf.bank2trust.com/shares/DkgJe63e987f>

GA-02

MEDIUM

## ARIA hidden element must not be focusable or contain focusable elements

WCAG 4.1.2 Name, Role, Value (Level A)    Test Automated scan (AXE)    Screen Shared with me

URL [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)

### WHAT THE SCANNER FOUND

Ensure aria-hidden elements are not focusable nor contain focusable elements

### WHY IT MATTERS

Using the aria-hidden="true" attribute on an element removes the element and ALL of its child nodes from the accessibility API making it completely inaccessible to screen readers and other assistive technologies. Aria-hidden may be used with extreme caution to hide visibly rendered content from assistive technologies only if the act of hiding this content is intended to improve the experience for users of assistive technologies by removing redundant or extraneous content. If aria-hidden is used to hide visible content from screen readers, the identical or equivalent meaning and functionality must be exposed to assistive technologies.

### CODE

```
<i tabindex="0" role="none" data-tabster-dummy="" aria-hidden="true" style="position: fixed; height: 1px; width: 1px; opacity: 0.001; z-index: -1; content-visibility: hidden; top: 0px; left: 0px;"></i>
```

### RECOMMENDATION

Fix the issue by ensuring the value inside each attribute is spelled correctly and corresponds to a valid value. Use appropriate ARIA roles, states, and properties.

The following examples PASS the aria-hidden="true" elements do not contain focusable elements rule:

Content not focusable by default.

```
<p aria-hidden="true">Some text</p>
```

Content hidden through CSS.

```
<div aria-hidden="true">
```

```
<a href="/" style="display:none">Link</a>
```

```
</div>
```

Content made unfocusable through tabindex.

```
<div aria-hidden="true">
```

```
<button tabindex="-1">Some button</button>
```

```
</div>
```

Content made unfocusable through disabled.

```
<input disabled aria-hidden="true" />
```

aria-hidden can't be reset once set to true on an ancestor.

```
<div aria-hidden="true">
```

```
<div aria-hidden="false">
```

```
<button tabindex="-1">Some button</button>
```

```
</div>
```

```
</div>
```

GA-03 **MEDIUM****Required ARIA attributes must be provided****WCAG** 4.1.2 Name, Role, Value (Level A) **Test** Automated scan (AXE) **Screen** Shared with me**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**WHAT THE SCANNER FOUND**

Ensure elements with ARIA roles have all required ARIA attributes

**WHY IT MATTERS**

ARIA widget roles require additional attributes that describe the state of the widget. The state of the widget is not communicated to screen reader users if a required attribute is omitted.

Certain roles act as composite user interface widgets. As such, they typically act as containers that manage other, contained widgets. When an object inherits from multiple ancestors and one ancestor indicates support for one property while another ancestor indicates that the same property is required, the property becomes required on the inheriting object. In some cases, default values are sufficient to meet ARIA attribute requirements.

**CODE**

```
<div _ngcontent-ng-c832999052="" role="heading" ngbaccordionheader="" class="accordion-header top-search-section_header">
```

**RECOMMENDATION**

aria-level attribute should be defined for the role="heading"

GA-04 **HIGH****Buttons must have discernible text****WCAG** 4.1.2 Name, Role, Value (Level A) **Test** Automated scan (AXE) **Screen** Shared with me**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**WHAT THE SCANNER FOUND**

Ensure buttons have discernible text

**WHY IT MATTERS**

Screen reader users are not able to discern the purpose of elements with role="link", role="button", or role="menuitem" that do not have an accessible name.

**CODE**

```
<button _ngcontent-ng-c2232225107="" type="button" placement="bottom-end" popoverclass="header-popover" autoclose="outside" aria-haspopup="listbox" class="version-select" aria-expanded="false">
```

**RECOMMENDATION**

Ensure that each button element and elements with role="button" have one of the following characteristics: Inner text that is discernible to screen reader users.

Non-empty aria-label attribute.

aria-labelledby pointing to element with text which is discernible to screen reader users.

role="presentation" or role="none" (ARIA 1.1) and is not in tab order (tabindex="-1").

**ALSO SEEN**

Same issue repro on the below pages:

1. <https://perf.bank2trust.com/shares/DkgJe63e987f>
2. [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)

GA-05

**MEDIUM****Zooming and scaling must not be disabled****WCAG** 1.4.4 Resize text (Level AA)    **Test** Automated scan (AXE)    **Screen** Shared with me**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**WHAT THE SCANNER FOUND**

Ensure <meta name="viewport"> does not disable text scaling and zooming

**WHY IT MATTERS**

The user-scalable="no" parameter inside the content attribute of <meta name="viewport"> element disables zooming on a page. The maximum-scale parameter limits the amount the user can zoom. This is problematic for people with low vision who rely on screen magnifiers to properly see the contents of a web page.

Users with partial vision and low vision often choose to enlarge the fonts on their browser to make text on the web easier to read. The browser's viewport focus is everything visible in the browser window at a given moment. Maximizing the browser to full size on a high-resolution monitor creates a large the viewport focus area and may include the entire web page.

**CODE**

```
<meta name="viewport" content="width=device-width, initial-scale=1, maximum-scale=1">
```

**RECOMMENDATION**

Remove the user-scalable="no" parameter from the content attribute of the <meta name="viewport"> element in order to allow zooming and ensure the maximum-scale parameter is not less than 2.

## 4. Page-level barriers, screen by screen

135 barriers that belong to one screen or to a dialog opened from it. Screens follow the order of the scope table. Within a screen, barriers are listed in the order they were found, so related findings on the same dialog sit together.

### Shared with me

[https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/) · 12 barriers

M-001

LOW

#### "SFTP Enabled" column header truncated with no accessible alternative at 200% zoom

**WCAG** 1.4.4 Resize (Level AA)    **Test** Browser Zoom    **Environment** Win 11/ Chrome    **Screen** Shared with me

**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)

##### ACTUAL RESULT

"Enabled" text truncates to "Enab..." at 200% zoom with no tooltip or accessible mechanism to view full column header text

##### EXPECTED RESULT

Truncated text must have a mechanism (tooltip/full text on focus/hover) to access full content and no content loss per SC 1.4.4

##### CODE

```
<span data-testid="truncated-header" class="fui-Text __lbgkd8g fk6fouc fkhj508 fli3iumi flh3ekvfpgz0ln flw7gpdv fz5stix flp9o1ba flsil6mw flcmbuwj">SFTP Enabled</span>
```

##### RECOMMENDATION

Use responsive table layout or add title/tooltip mechanism dismissible via Esc, hoverable and persistent

M-002

MEDIUM

#### Radio button groups not programmatically grouped with labels

**WCAG** 1.3.1 Info and Relationships (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Shared with me-> Filter dialog    **URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)

##### ACTUAL RESULT

Status, Type, and Recipients labels are not programmatically associated/grouped with their respective radio button sets in Filter dialog

##### EXPECTED RESULT

Related form controls (radio buttons) must be grouped using fieldset/legend or role="radiogroup" with aria-labelledby

##### CODE

```
<div class="fui-Field __keyyzl0 f13qh94s"><label for="APP1-field-109__control" id="APP1-field-109__label" class="fui-Label fui-Field__label __1r7nw7g fk6fouc f19n0e5 fkhj508 fli3iumi fclwglc fywfov9 fyacil5">Status</label><div role="group" class="fui-Card __86yoxl0 flp9o1ba flsil6mw fifeqxf899z7z f4h3tyx fl8ur2pz fl1plnzb fl0m5gbb fhftqfp flk04kkk fxsr4vj fcvsdzp f22iagw f ...
```

**RECOMMENDATION**

Wrap each radio set in `<fieldset><legend>Status</legend>...</fieldset>` or use `role="radiogroup" aria-labelledby`

M-003

**MEDIUM****Screen reader does not announce name of "more (...)" button****WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA**Screen** Shared with me

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**ACTUAL RESULT**

"More (...)" button's name is not announced by screen reader in browse mode

**EXPECTED RESULT**

All interactive elements must expose an accessible name announced by screen readers in browse mode

**CODE**

```
<button type="button" aria-haspopup="menu" id="APP1-menu190" data-tabster="{&quot;restorer&quot;;:&quot;type&quot;;:1}" aria-describedby="APP1-tooltip-191" class="fui-Button r1alrhcs __d3xkgg0
f1c21dwh f1p3nwhy f11589ue f1q5o8ev f1pdf1bu fkfq4zb fjxutwb f1s2uweq fr80ssc flukrpxl fecsd1b
f139oj5f ft1hn21 fuxngvv fwiml72 flh0usnq fs4ktlq f16h9ulv fx2bmrt f1fglp5m f1dfjoow flj98v ...
```

**RECOMMENDATION**

Add `aria-label="More options"` to the button element.

M-004

**MEDIUM****Request Extension dialog content truncated at 400% zoom****WCAG** 1.4.10 Reflow (Level AA)**Test** Browser Zoom**Environment** Win 11/ Chrome**Screen** Shared with me-> Request Extension Dialog**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**ACTUAL RESULT**

Dialog content is truncated/cut off when viewed at 400% zoom

**EXPECTED RESULT**

Content must reflow without loss of information or functionality at up to 400% zoom without requiring two-dimensional scrolling

**CODE**

```
<div tabindex="-1" aria-modal="true" role="dialog" aria-labelledby="APP1-dialog-title-70" class="fui-
DialogSurface rhhzfde __1f7e0rq f5p0z4x fc397y7 f1b86uth f18ad807 f10nrhrw f186d0ee f6mdc4w" data-
testid="dialog" data-tabster="{&quot;restorer&quot;;:&quot;type&quot;;:0},&quot;modalizer&quot;;:&quot;id&quot;;:&quot;APP1-modal-69&quot;;,&quot;isOthersAccessible&quot;;:false,&quot;; ...
```

**RECOMMENDATION**

Use responsive dialog sizing (max-width with relative units, vertical scroll within dialog) instead of fixed pixel dimensions

M-005 **HIGH**

## Missing button role on "Advanced" control

**WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Shared with me-> Request Extension Dialog**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)

### ACTUAL RESULT

"Advanced"/"Simple" toggle control has role="alert" defined under the button tag, so it is not identified as button by screen reader.

### EXPECTED RESULT

Interactive controls must expose correct role so assistive technology can identify them as actionable.

### CODE

```
<div class="Flex sc-jTzLTM wnJXF Switch-date"><button type="button" role="alert" aria-live="assertive" aria-label="Advanced mode" data-date-modal-mode-toggle="simple" class="fui-Button r1alrhcs __ykoo2n0 f3rmtva flg0x7ka fhxju0i flqch9an flcnd47f fre7gi1 fl358rze fqdk4by flrvrf73 flk6fduh flm6h35n flcio4g9 flj7yizm fl1a7x6l flso4bzi ffhuyeu fl3mj690 fkjci15 fai5nwt fg1aym3 f84 ...
```

### RECOMMENDATION

Use native <button> element only or add role="button" tabindex="0" with appropriate keydown handling

M-006 **MEDIUM**

## Label not programmatically associated with date/time control

**WCAG** 1.3.1 Info and Relationships (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Shared with me-> Request Extension Dialog**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)

### ACTUAL RESULT

"How long would you like to request an extension for?" label is not associated with the date/time button element

### EXPECTED RESULT

Form label must be programmatically associated with its control via for/id, aria-labelledby, or aria-label per SC 1.3.1

### CODE

```
<div class="fui-DialogContent r1e0mpcm __xq00n60 fkhj508 flmtd64y fly7q3j9 fpgzoln"><div class="Modal__BodyText"><p style="margin-top: 0px;">This share expires on <b>Sep 25, 2026 2:55 AM</b><b>GMT+0530 (India Standard Time)</b><br>How long would you like to request an extension for?</p></div><div class="__1kyefd3 f22iagw fl22n59 f4d9j23 flvx9l62 fl7mcc1a"><div class="sc-Rmtc ...
```

### RECOMMENDATION

Add aria-labelledby referencing the label's id, or wrap control with <label> element

**ALSO SEEN**

Same issue repro for the 'Would you like to replace the existing one?' label with the 'Apply your choice to all files' checkbox on the uploading dialog available on the conversation section  
<https://perf.bank2trust.com/shares/DkgJe63e987f>

M-007

**LOW****Insufficient contrast on calendar previous/next month icon buttons****WCAG** 1.4.11 Non-text Contrast (Level AA)    **Test** Color    **Environment** Win 11/ Chrome**Screen** Shared with me-> Request Extension Dialog**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**ACTUAL RESULT**

Previous/next navigation icon buttons in calendar do not meet minimum contrast ratio

**EXPECTED RESULT**

Graphical objects required to understand content must have minimum 3:1 contrast ratio against adjacent background

**CODE**

```
<button type="button" class="react-datepicker__navigation react-datepicker__navigation--previous"
aria-label="Previous Month">Previous Month</button>
```

**RECOMMENDATION**

Update icon color to achieve minimum 3:1 contrast ratio against background per SC 1.4.11

M-008

**MEDIUM****No status announcement on month navigation in calendar****WCAG** 4.1.3 Status Messages (Level AA)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Shared with me-> Request Extension Dialog**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**ACTUAL RESULT**

Screen reader does not announce updated month/year information after previous/next month button activation

**EXPECTED RESULT**

Status message conveying result of an action (updated month) must be programmatically announced without requiring focus

**CODE**

```
<button type="button" class="react-datepicker__navigation react-datepicker__navigation--previous"
aria-label="Previous Month">Previous Month</button>
```

**RECOMMENDATION**

Add aria-live="polite" region announcing updated month/year on navigation

M-009

**CRITICAL**

## Time picker elements not keyboard accessible

**WCAG** 2.1.1 Keyboard (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome**Screen** Shared with me-> Request Extension Dialog**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)

### ACTUAL RESULT

Time button elements (11:00, 12:00, etc.) in calendar cannot be accessed/activated via keyboard

### EXPECTED RESULT

All functionality must be operable through keyboard interface without requiring specific timing for individual keystrokes

### CODE

```
<div class="react-datepicker__time"><div class="react-datepicker__time-box"><ul class="react-
datepicker__time-list" style="height: 199px;"><li class="react-datepicker__time-list-item
">00:00</li><li class="react-datepicker__time-list-item ">00:30</li><li class="react-
datepicker__time-list-item ">01:00</li><li class="react-datepicker__time-list-item ">01:30</li><li
class="react- ...
```

### RECOMMENDATION

Ensure time list items are native &lt;button&gt; elements or have tabindex="0" with Enter/Space keydown handlers

M-010

**HIGH**

## Missing role and non-descriptive name on time picker elements

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Shared with me-> Request Extension Dialog**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)

### ACTUAL RESULT

Time button elements (11:00, 12:00, etc.) lack defined role and their accessible name is not descriptive.

### EXPECTED RESULT

Interactive elements must expose correct role and a descriptive, unambiguous accessible name, and Time label should be grouped with the time picker as soon as the focus lands on the time buttons.

### CODE

```
<div class="react-datepicker__time"><div class="react-datepicker__time-box"><ul class="react-
datepicker__time-list" style="height: 199px;"><li class="react-datepicker__time-list-item
">00:00</li><li class="react-datepicker__time-list-item ">00:30</li><li class="react-
datepicker__time-list-item ">01:00</li><li class="react-datepicker__time-list-item ">01:30</li><li
class="react- ...
```

### RECOMMENDATION

Add role="button" with aria-label="11:00" including full descriptive time context

M-011 **MEDIUM****Insufficient contrast on selected date (blue background) in calendar****WCAG** 1.4.3 Contrast (Minimum) (Level AA)    **Test** Color    **Environment** Win 11/ Chrome**Screen** Shared with me-> Request Extension Dialog**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**ACTUAL RESULT**

Date text on blue/selected background does not meet minimum contrast ratio requirement

**EXPECTED RESULT**

Text must meet minimum 4.5:1 contrast ratio against its background per SC 1.4.3

**CODE**

```
<div class="react-datepicker__day react-datepicker__day--026 react-datepicker__day--keyboard-selected" tabindex="0" aria-label="Choose Monday, October 26th, 2026" role="button" aria-disabled="false">26</div>
```

**RECOMMENDATION**

Adjust selected-date background or text color to achieve minimum 4.5:1 contrast ratio

M-012 **MEDIUM****Calendar widget truncated at 200% zoom****WCAG** 1.4.4 Resize (Level AA)    **Test** Browser Zoom    **Environment** Win 11/ Chrome**Screen** Shared with me-> Request Extension Dialog**URL** [https://perf.bank2trust.com/collaborations/shared\\_with\\_me/](https://perf.bank2trust.com/collaborations/shared_with_me/)**ACTUAL RESULT**

Content must reflow without loss of information or functionality at 200% zoom without requiring horizontal scrolling

**EXPECTED RESULT**

Calendar widget is truncated/cut off when dialog is viewed at 200% zoom

**CODE**

```
<div class="react-datepicker"><button type="button" class="react-datepicker__navigation react-datepicker__navigation--next react-datepicker__navigation--next--with-time" aria-label="Next Month">Next Month</button><div class="react-datepicker__month-container"><div class="react-datepicker__header"><div class="react-datepicker__current-month">September 2026</div><div class="react ...
```

**RECOMMENDATION**

Apply responsive layout to calendar container allowing reflow or internal scroll at 200% zoom

## Dan & Sons

<https://perf.bank2trust.com/shares/DkgJe63e987f> · 67 barriers

M-013 **HIGH**

### Incorrect button role on tab controls

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA    **Screen** Dan & Sons  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

#### ACTUAL RESULT

Favorites, My recent, and All files tabs are incorrectly defined with role of button instead of tab

#### EXPECTED RESULT

Tab controls must expose role="tab" within a role="tablist", not role="button"

#### CODE

```
<div display="flex" class="sc-kgoBCf eUmfNv"><div display="flex" class="sc-kgoBCf jPuPzb"><button
role="button" tabindex="0" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG sc-ccLTTT duoUBv Favorites">
<div class="Flex sc-VigVT ikqyyo Button__Content"><div class="Button__Text">Favorites</div></div>
</button><div class="TooltipHost" style="display: inline-flex; position: relative;">< ...
```

#### RECOMMENDATION

Implement role="tablist" on container and role="tab" with aria-selected on each tab per WAI-ARIA Tabs Pattern:  
<https://www.w3.org/WAI/ARIA/apg/patterns/tabs/>

M-014 **HIGH**

### Missing role on profile menu button

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA    **Screen** Dan & Sons  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

#### ACTUAL RESULT

"DHSTT Auditor" profile menu control has no defined role of button

#### EXPECTED RESULT

Interactive control must expose correct role identifying it as actionable to assistive technology

#### CODE

```
<div class="Header_UserCurrentIdentity js-header-user-nav-toggle" data-guid="vbD6prW4aESH"
tabindex="10">
    <div class="_Avatar">
        <div class="_AvatarIcon js-header-user-avatar">DA</div>
    </div>
    <div class="_Title js-header-user-name">DHSTT Auditor</div>
    <div class="_Email">[email removed]</div>
</div>
```

#### RECOMMENDATION

Use native <button> element or add role="button", tabindex="0", aria-haspopup="menu" aria-expanded

M-015

LOW

## Focus indicator not visible on Favorites tab, New button, and view details icon

WCAG 2.4.7 Focus Visible (Level AA)

Test Keyboard

Environment Win 11/ Chrome

Screen Dan &amp; Sons

URL <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

Favorites tab, New button, and view details (i) icon button do not display a clear/visible focus indicator on keyboard focus.

### EXPECTED RESULT

Visible focus indicator with sufficient contrast must be present on all interactive elements

### CODE

```
<button role="button" tabindex="0" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG sc-ccLTTT duoUBv Favorites"><div class="Flex sc-VigVT ikqyyo Button__Content"><div class="Button__Text">Favorites</div></div></button>
```

### RECOMMENDATION

Apply visible :focus outline (min 3:1 contrast, 2px solid) on all listed controls

M-016

MEDIUM

## No status announcement for search results

WCAG 4.1.3 Status Messages (Level AA)

Test Screen Reader

Environment Win 11/ Chrome/ NVDA

Screen Dan &amp; Sons

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

URL <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

Screen reader does not announce any information after user performs a search in the search edit field

### EXPECTED RESULT

Status message conveying search outcome must be programmatically announced via aria-live region without requiring focus change

### CODE

```
<div role="cell" class="sc-kgoBCf sc-fMiknA dLxRvt Table__Cell">The folder is empty</div>
```

### RECOMMENDATION

Add aria-live="polite" region to announce result count or "No results found" after search

M-017

CRITICAL

## Folder and file rows not keyboard accessible

WCAG 2.1.1 Keyboard (Level A)

Test Keyboard

Environment Win 11/ Chrome

Screen Dan &amp; Sons

URL <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

Folder and file rows available in the table cannot be accessed or activated via keyboard

**EXPECTED RESULT**

All functionality (opening/selecting folders and files) must be operable through keyboard interface

**CODE**

```
<div class="TooltipHost" style="display: inline-flex; position: relative;"><div class="sc-kgoBCf sc-fMiknA sc-caSCKo bVDjgm Item__Name">Ally</div></div>
```

**RECOMMENDATION**

Ensure each row/name link is a native `<a>/<button>` or has `tabindex="0"` with Enter/Space keydown handlers

M-018

**HIGH****Missing accessible name for View Details dialog****WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> View Details Dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

View Details dialog (showing file size, modified, security info) has no defined accessible name

**EXPECTED RESULT**

Dialog must have an accessible name via aria-label or aria-labelledby by identifying its purpose

**CODE**

```
<aside tabindex="-1" role="dialog" class="sc-iujRgT lhlumx TableAside" height="120px" width="320px">
<div class="sc-GMQeP gpvZQY"><div class="sc-bYwvMP kzQJRg SharedFileDetails"><div class="sc-kgoBCf
sc-goJNi0 sc-daURTG eXgEYC"><a class="sc-kgoBCf sc-f0KMvo bzKFmF ItemLink" display="inline-flex">
<span class="visuallyHidden">Folder</span><div class="sc-chPdSV UrDb0 ItemIcon"><i c ...
```

**RECOMMENDATION**

Add `role="dialog"` `aria-labelledby="[id-of-filename-heading]"` referencing the file name heading

M-019

**MEDIUM****View Details dialog not dismissible via Esc key****WCAG** 2.1.1 Keyboard (Level A)**Test** Keyboard**Environment** Win 11/ Chrome**Screen** Dan & Sons-> View Details Dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

View Details dialog remains open when Esc key is pressed

**EXPECTED RESULT**

Dismissible dialogs must close on Esc key press without requiring pointer interaction

**CODE**

```
<aside tabindex="-1" role="dialog" class="sc-iujRgT lhlumx TableAside" height="120px" width="320px">
<div class="sc-GMQeP gpvZQY"><div class="sc-bYwvMP kzQJRg SharedFileDetails"><div class="sc-kgoBCf
sc-goJNi0 sc-daURTG eXgEYC"><a class="sc-kgoBCf sc-f0KMvo bzKFmF ItemLink" display="inline-flex">
<span class="visuallyHidden">Folder</span><div class="sc-chPdSV UrDb0 ItemIcon"><i c ...
```

**RECOMMENDATION**

Bind keydown handler for Escape key to close dialog and return focus to trigger element

M-020

LOW

## Focus indicator not visible on View Details dialog close button

**WCAG** 2.4.7 Focus Visible (Level AA)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Dan & Sons-> View Details Dialog

**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

Close (X) button under View Details dialog does not display a clear/visible focus indicator on keyboard focus

### EXPECTED RESULT

Visible focus indicator with sufficient contrast must be present on close (X) button

### CODE

```
<button class="sc-cQFLBn fAGyCB TableAside_Button-Close" aria-label="Close panel" title="Close panel" type="button"><i class="Icon sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">

    <path d="M26.667 7.481l-8.519 8.519 8.519 8.519-2.148 2.148-8.519-8.519-8.519 8.519-2.148-2.148 8.519-8.519-8.519 8.519 2.148-2.148 8.519 8.519 8.519-8.519z"></path> ...
```

### RECOMMENDATION

Apply visible :focus outline (min 3:1 contrast, 2px solid) on close button

M-021

HIGH

## Focus not returned to trigger button on dialog close

**WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Dan & Sons-> View Details Dialog

**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

After closing View Details dialog, focus does not return to the view details button; subsequent Tab press moves focus to a hidden element where it becomes stuck

### EXPECTED RESULT

Focus must return to the triggering element (view details button) after dialog closes; no focus should land on hidden elements

### CODE

```
<div class="TooltipHost" style="display: inline-flex; position: relative;"><button role="button"
tabindex="0" aria-label="Hide Details" aria-expanded="true" class="Flex sc-VigVT ikqyyo Button sc-
cSHVUG bbeVxP Button_With__Hover sc-iQNLJl BzSZE Button_With__Hover sc-dTdPqK sc-gPWkxV kzkimI">
<div class="Flex sc-VigVT ikqyyo Button_Content"><div class="Button_Icon"><i class="I ...
```

### RECOMMENDATION

Implement focus management to return focus to trigger element on close; set hidden elements to `tabindex="-1"` to exclude from tab order

M-022 **MEDIUM****Dialog role announced twice due to redundant aria-label****WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Create New Folder Dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Screen reader announces role of "Create new folder" dialog twice because aria-label is redundantly defined as "create new folder dialog" (duplicating the word "dialog" already conveyed by role)

**EXPECTED RESULT**

Dialog accessible name should be announced once, clearly identifying dialog purpose without redundant role/label repetition

**CODE**

```
<div class="Modal__Wrapper" tabindex="-1" role="dialog" aria-modal="true" aria-label="Create new
folder dialog" style="max-width: 450px;"><div class="Modal__No-Header"><i class="Icon sc-jTzLTM
bhQuwW Modal__Close-Icon Modal__Close-Icon--noHeader" role="button" tabindex="0" aria-label="Close">
<svg viewBox="0 0 32 32">

<path d="M26.667 7.481l-8.5 ...
```

**RECOMMENDATION**

Set aria-label="Create new folder" without appending redundant "dialog" text, since role already conveys dialog semantics

M-023 **MEDIUM****Focus not returned to New button after dialog dismissed via Esc key****WCAG** 2.4.3 Focus Order (Level A)**Test** Keyboard**Environment** Win 11/ Chrome**Screen** Dan & Sons-> Create New Folder Dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

After closing "Create new folder" dialog via Esc key, focus does not return to the New button

**EXPECTED RESULT**

Focus must return to the triggering element (New button) after dialog is dismissed via Esc key

**CODE**

```
<button role="button" tabindex="0" id="new-menu-trigger" aria-label="New collapsed" aria-
expanded="false" aria-haspopup="menu" aria-controls="new-menu-popup" class="Flex sc-VigVT ikqyyo
Button sc-cSHVUG dKTWci Button__With__Hover sc-iQNLjL BzSZE Button__With__Hover sc-dTdPqK efoneb
new"><div class="Flex sc-VigVT ikqyyo Button__Content"><div class="Button__Icon"><i class="Icon s ...
```

**RECOMMENDATION**

Implement focus management to programmatically return focus to New button on Esc dismissal for both dialogs

**ALSO SEEN**

Same issue reproduces for "Upload File/Folder via link" dialog

M-024 **HIGH**

## Missing name and role for Task Manager dialog

**WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Task Manager Dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

Task Manager dialog has no defined name or role

### EXPECTED RESULT

Non-modal dialog/widget must expose accessible name and role identifying it to assistive technology

### CODE

```
<div display="flex" class="sc-kgoBCf sc-cbkKFq jlQTgz"><div display="[object Object]" class="sc-kgoBCf jsCzC"><div display="inline-flex" class="sc-kgoBCf sc-fhYwyz fLw0US"><button role="button" tabindex="0" open="" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG sc-fYiAbW iZANmH"><div class="Flex sc-VigVT ikqyyo Button__Content"><div class="Button__Icon"><i class="Icon sc-jTzLTM b ...
```

### RECOMMENDATION

Add role="dialog" or role="region" with aria-labelledby referencing "Task Manager" heading

M-025 **LOW**

## Decorative icons in Task Manager exposed to screen reader in browse mode

**WCAG** 1.1.1 Non-text Content (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Task Manager Dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

In browse mode, screen reader focus/reading lands on decorative icons used within Task Manager dialog

### EXPECTED RESULT

Decorative/non-informative images and icons must be hidden from assistive technology

### CODE

```
<i class="Icon sc-jTzLTM bhQuwW">  
  <svg viewBox="0 0 32 32">  
  
    <path d="M20.133 11.867v-8.267h-8.267v8.267h-6.889l11.022 11.022 11.022-11.022h-6.889zM2.222 25.644h27.555v2.755h-27.555v-2.755z"></path>  
  </svg>  
</i>
```

### RECOMMENDATION

Add aria-hidden="true" to purely decorative icon elements

M-026 **HIGH****Missing accessible name for expand/collapse and close buttons**

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA  
 Mac/Safari/VoiceOver  
 iPhone/ Safari/ VoiceOver  
 Android/chrome/Talkback

**Screen** Dan & Sons-> Task Manager Dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

Expand/collapse (chevron) and close buttons in Task Manager have no defined accessible name

**EXPECTED RESULT**

All interactive controls must expose a descriptive accessible name

**CODE**

```
<button role="button" tabindex="0" open="" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG sc-fYiAbW
iZANmH"><div class="Flex sc-VigVT ikqyyo Button__Content"><div class="Button__Icon"><i class="Icon
sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">

    <path d="M26.608 10.142c-0.633-0.633-1.583-0.633-2.217 0l-8.392 8.392-8.392-8.392c-0.633-
0.633-1.583-0.63 ...
```

**RECOMMENDATION**

Add aria-label="Expand Task Manager"/aria-label="Collapse Task Manager" and aria-label="Close Task Manager" respectively, toggled dynamically

M-027 **CRITICAL****Download, Upload, Copy/Move, Duplicate, Delete tabs not keyboard accessible**

**WCAG** 2.1.1 Keyboard (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Dan & Sons-> Task Manager Dialog  
**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

Download, Upload, Copy/Move, Duplicate, Delete tabs cannot be accessed or activated via keyboard

**EXPECTED RESULT**

All functionality must be operable through keyboard.

**CODE**

```
<div class="sc-kgoBCf dXAytu taskmanager-bar" display="flex"><div role="button" width="20%"
class="sc-kgoBCf sc-fhYwyz kxXHWj Download"><div class="sc-kgoBCf sc-jzgbtB bRRtTD Button__Content">
<i class="Icon sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">

    <path d="M20.133 11.867v-8.267h-8.267v8.267h-6.889l11.022 11.022 11.022-11.022h-
6.889zM2.222 25 ...
```

**RECOMMENDATION**

Ensure each tab control is a native <button> or has tabindex="0" with Enter/Space keydown handlers

M-028

LOW

**Download, Upload, Copy/Move, Duplicate, Delete tabs not keyboard accessible****WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Dan & Sons-> Task Manager Dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Keyboard focus lands on non-interactive tick icon and board icon located near Task Manager

**EXPECTED RESULT**

Keyboard focus must only land on interactive/actionable elements

**CODE**

```
<button role="button" tabindex="0" open="" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG sc-fYiAbW
iZANmH"><div class="Flex sc-VigVT ikqyyo Button__Content"><div class="Button__Icon"><i class="Icon
sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">

    <path d="M21.313 3.688v-2.279h-10.625v2.279h-7.5v26.904h25.625v-26.904h-7.5zM12.563
3.117h6.875c0 0.504 0 ...
```

**RECOMMENDATION**

Remove tabindex from non-interactive decorative icon elements or set tabindex="-1"

M-029

LOW

**"Task Manager" text not defined as heading****WCAG** 1.3.1 Info and Relationships (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Task Manager Dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

"Task Manager" text is not marked up as a heading element

**EXPECTED RESULT**

Section titles should use semantic heading markup to convey structure per SC 1.3.1

**CODE**

```
<div display="inline-flex" class="sc-kgoBCf gReRwy">Task Manager</div>
```

**RECOMMENDATION**

Wrap "Task Manager" text in appropriate heading tag (e.g., &lt;h2&gt;Task Manager&lt;/h2&gt;)

M-030

LOW

## Expand/collapse and close buttons announced twice in browse mode

WCAG 1.3.1 Info and Relationships (Level A)

Test Screen Reader

Environment Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

Screen Dan &amp; Sons-&gt; Task Manager Dialog

URL <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

In browse mode, screen reader focus/announcement lands twice on the expand/collapse and close buttons

### EXPECTED RESULT

Each interactive control must be announced once by screen reader without duplication

### CODE

```
<button role="button" tabindex="0" open="" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG sc-fYiAbW
iZANmH"><div class="Flex sc-VigVT ikqyyo Button__Content"><div class="Button__Icon"><i class="Icon
sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">

    <path d="M26.608 10.142c-0.633-0.633-1.583-0.633-2.217 0l-8.392 8.392-8.392-8.392c-0.633-
0.633-1.583-0.63 ...
```

### RECOMMENDATION

Remove duplicate/nested redundant markup (e.g., duplicate icon+text both exposed) causing double announcement; validate DOM structure

### ALSO SEEN

same issue reproduces on the Conversation button and all the icon buttons used in the webapp

M-031

HIGH

## Incorrect button role defined for Download, Upload, Copy/Move, Duplicate, Delete tabs

WCAG 4.1.2 Name, Role, Value (Level A)

Test Screen Reader

Environment Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

Screen Dan &amp; Sons-&gt; Task Manager Dialog

URL <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

Download, Upload, Copy/Move, Duplicate, Delete controls are defined with role of button instead of tab

### EXPECTED RESULT

Tab-style controls within a tab group must use role="tab" within role="tablist", not role="button"

### CODE

```
<div role="button" width="20%" class="sc-kgoBCf sc-fhYwyz kxXHWj Download"><div class="sc-kgoBCf sc-
jzgbtB bRRtTD Button__Content"><i class="Icon sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">

    <path d="M20.133 11.867v-8.267h-8.267v8.267h-6.889l11.022 11.022 11.022-11.022h-
6.889zM2.222 25.644h27.555v2.755h-27.555v-2.755z"></path>
  </svg> ...
```

**RECOMMENDATION**

Implement role="tablist" on container and role="tab" with aria-selected per WAI-ARIA Tabs Pattern:  
<https://www.w3.org/WAI/ARIA/apg/patterns/tabs/>

M-032

**HIGH****Missing accessible name and incorrect role on view-resize tabs****WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Resize to Large/Normal/Small screen tabs have no accessible name and are incorrectly defined with role of button instead of tab

**EXPECTED RESULT**

Tab controls must expose descriptive accessible names and correct role="tab" within role="tablist"

**CODE**

```
<div display="[object Object]" class="sc-kgoBCf fjantF"><div class="TooltipHost" style="display: inline-flex; position: relative;"><button role="button" tabindex="0" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG sc-epnACN cpmZPd Large_Button"><div class="Flex sc-VigVT ikqyyo Button_Content">
<div class="Button_Icon"><i class="Icon sc-jTzLTM bhQuwW">
  <svg viewBox="3 -4 3 ...
```

**RECOMMENDATION**

Add aria-label for each tab (e.g., "Large view") and implement role="tablist"/role="tab" per WAI-ARIA Tabs Pattern: <https://www.w3.org/WAI/ARIA/apg/patterns/tabs/>

M-033

**CRITICAL****Reply, Emoji, Hide attachments buttons not keyboard accessible****WCAG** 2.1.1 Keyboard (Level A)**Test** Keyboard**Environment** Win 11/ Chrome**Screen** Dan & Sons-> Conversation**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Reply, Emoji, and Hide attachments buttons cannot be reached via keyboard Tab key

**EXPECTED RESULT**

All functionality must be operable through keyboard interface without requiring specific timing for individual keystrokes

**CODE**

```
<div class="TooltipHost" style="display: inline-flex; position: relative;"><i class="Icon sc-jTzLTM sc-gGBfsJ dZwnZv">
  <svg viewBox="0 0 22 22">
    <path d="M17.3333 8.89528V13.6666C17.3333 10.9312 15.245 9.08325 12.75 9.08325H6.49996V13.6666L0.666626 6.99992L6.49996 0.333252V4.91658H12.75C15.6616 4.91784 17.3333 6.16057 17.3333 8.89528"></path> ...
```

**RECOMMENDATION**

Ensure each control is a native <button> or has tabindex="0" with Enter/Space keydown handlers

M-034

**MEDIUM****Illogical keyboard focus order after activating More action menu**

**WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Dan & Sons-> Conversation

**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

After selecting the More action (...) button, keyboard focus does not move into the resulting flyout menu (Read less/Edit/Delete), breaking logical focus order

**EXPECTED RESULT**

Keyboard focus order must follow a meaningful, logical sequence and move to the opened flyout menu when it is triggered

**CODE**

```
<div id="Context_Menu" class="Flex sc-VigVT bZNPeg"><button role="button" tabindex="0" class="Flex
sc-VigVT ikqyyo Button sc-cSHVUG jDQmVl Item_Action Item_Action--toggle buttonStyling
hasSeparatorAfter"><div class="Flex sc-VigVT ikqyyo Button_Content"><div class="Button_Icon"><i
class="Icon sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">

    <pat ...
```

**RECOMMENDATION**

Programmatically move focus to first flyout menu item on open per WAI-ARIA Menu Pattern:

<https://www.w3.org/WAI/ARIA/apg/patterns/menu/>

M-035

**MEDIUM****Focus not returned to Filter button after Filters dialog closes**

**WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome

**Screen** Dan & Sons-> Conversation -> Filter dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

Keyboard focus does not return to Filter button after user closes the Filters dialog

**EXPECTED RESULT**

Focus must return to the triggering element (Filter button) after dialog is dismissed

**CODE**

```
<aside tabindex="-1" role="dialog" class="sc-iujRgT iPFiPG TableAside" height="100vh +
524.2000122070312px" width="320px"><div class="sc-GMQeP gpvZQY"><div class="sc-RbTVP hwMAKP Filters">
<div class="sc-kgoBCf sc-goJNi0 sc-daURTG eabZZd"><div role="heading" aria-level="2" class="sc-kgoBCf
gMDUCy">Filters</div></div><div class="sc-kgoBCf bcDIpf"><div role="heading" aria-level="3 ...
```

**RECOMMENDATION**

Implement focus management to programmatically return focus to Filter button on dialog close

M-036 **MEDIUM**

## Missing accessible name for Filters dialog

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA  
 Mac/Safari/VoiceOver  
 iPhone/ Safari/ VoiceOver  
 Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation -> Filter dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

Filters dialog has no defined accessible name

### EXPECTED RESULT

Dialog must have accessible name via aria-label or aria-labelledby

### CODE

```
<aside tabindex="-1" role="dialog" class="sc-iujRgT iPFiPG TableAside" height="100vh +
524.2000122070312px" width="320px"><div class="sc-GMQeP gpvZQY"><div class="sc-RbTVP hwMAKP Filters">
<div class="sc-kgoBCf sc-goJNi0 sc-daURTG eabZZd"><div role="heading" aria-level="2" class="sc-kgoBCf
gMDUcY">Filters</div></div><div class="sc-kgoBCf bcDIpf"><div role="heading" aria-level="3 ...
```

### RECOMMENDATION

Add role="dialog" aria-labelledby="[id-of-Filters-heading]"

M-037 **MEDIUM**

## Keyboard focus not trapped within Filters dialog

**WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome

**Screen** Dan & Sons-> Conversation -> Filter dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

Keyboard focus moves outside the Filters dialog when navigating via Tab key

### EXPECTED RESULT

Focus must be contained within an open modal dialog until it is dismissed

### CODE

```
<aside tabindex="-1" role="dialog" class="sc-iujRgT iPFiPG TableAside" height="100vh +
524.2000122070312px" width="320px"><div class="sc-GMQeP gpvZQY"><div class="sc-RbTVP hwMAKP Filters">
<div class="sc-kgoBCf sc-goJNi0 sc-daURTG eabZZd"><div role="heading" aria-level="2" class="sc-kgoBCf
gMDUcY">Filters</div></div><div class="sc-kgoBCf bcDIpf"><div role="heading" aria-level="3 ...
```

### RECOMMENDATION

Implement focus trap confining Tab/Shift+Tab within dialog boundary per WAI-ARIA Dialog Pattern:  
<https://www.w3.org/WAI/ARIA/apg/patterns/dialog-modal/>

M-038 **MEDIUM**

## Filters dialog not dismissible via Esc key

**WCAG** 2.1.1 Keyboard (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Dan & Sons-> Conversation -> Filter dialog  
**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

Filters dialog remains open when Esc key is pressed

**EXPECTED RESULT**

Dismissible dialogs must close on Esc key press

**CODE**

```
<aside tabindex="-1" role="dialog" class="sc-iujRgT iPFiPG TableAside" height="100vh +
524.2000122070312px" width="320px"><div class="sc-GMQeP gpvZQY"><div class="sc-RbTVP hwMAKP Filters">
<div class="sc-kgoBCf sc-goJNi0 sc-daURTg eabZZd"><div role="heading" aria-level="2" class="sc-kgoBCf
gMDUcY">Filters</div></div><div class="sc-kgoBCf bcDIpf"><div role="heading" aria-level="3 ...
```

**RECOMMENDATION**

Bind keydown handler for Escape key to close Filters dialog

M-039

**MEDIUM****"Show Mentions" label not grouped with associated radio buttons****WCAG** 1.3.1 Info and Relationships (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation -> Filter dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

"Show Mentions" label is not programmatically associated with All Messages, Unread Mentions, All Mentions radio buttons

**EXPECTED RESULT**

Related form controls must be grouped using fieldset/legend or role="radiogroup" with aria-labelledby

**CODE**

```
<div class="sc-kgoBCf bcDIpf"><div role="heading" aria-level="3" display="flex" color="darkGreyText"
class="sc-kgoBCf sc-goJNi0 f0dXEj">Show Mentions</div><div class="sc-kgoBCf sc-kjoXOD lmHoeb"><div
class="sc-ePZHVD cTJVcf Radiogroup" role="radiogroup" tabindex="0"><div class="sc-kgoBCf sc-cIShpX
cUPjML"><label class="sc-fgfRvd kTZGdp is-checked"><input name="seen" type="radio" ...
```

**RECOMMENDATION**

Wrap radio set in <fieldset><legend>Show Mentions</legend>...</fieldset> or use role="radiogroup" aria-labelledby

M-040

**MEDIUM****Focus lands on non-interactive dialog wrapper and section text****WCAG** 2.4.3 Focus Order (Level A)**Test** Keyboard**Environment** Win 11/ Chrome**Screen** Dan & Sons-> Conversation -> Filter dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Keyboard focus lands on the whole dialog container and "Show Mentions" section text when navigating via Tab key

**EXPECTED RESULT**

Keyboard focus must only land on actionable/interactive elements

## CODE

```
<aside tabindex="-1" role="dialog" class="sc-iujRgT iPFiPG TableAside" height="100vh +
524.2000122070312px" width="320px"><div class="sc-GMQeP gpvZQY"><div class="sc-RbTVP hwMAKP Filters">
<div class="sc-kgoBCf sc-goJNi0 sc-daURTG eabZZd"><div role="heading" aria-level="2" class="sc-kgoBCf
gMDUcY">Filters</div></div><div class="sc-kgoBCf bcDIpf"><div role="heading" aria-level="3 ...
```

## RECOMMENDATION

Remove tabindex from non-interactive wrapper/text elements or set tabindex="-1"

M-041 **HIGH****Name and role not announced for radio buttons**

WCAG 4.1.2 Name, Role, Value (Level A)

Test Screen Reader

Environment Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

Screen Dan &amp; Sons-&gt; Conversation -&gt; Filter dialog

URL <https://perf.bank2trust.com/shares/DkgJe63e987f>

## ACTUAL RESULT

Screen reader does not announce name or role of All Messages, Unread Mentions, All Mentions radio buttons

## EXPECTED RESULT

Radio buttons must expose accessible name and role="radio" announced by screen reader

## CODE

```
<div class="sc-ePZHVD cTJVcf Radiogroup" role="radiogroup" tabindex="0"><div class="sc-kgoBCf sc-
cIShpX cUPjML"><label class="sc-fgfRvd kTZGdp is-checked"><input name="seen" type="radio" class="sc-
gpHHfC hJrFsi" value=""><div class="sc-hIVAcF gZZtvf"><i class="Icon sc-jTzLTM sc-likbZx sc-eKZiaR
lriOm" tabindex="0">
  <svg viewBox="0 0 32 32">

    <pat ...
```

## RECOMMENDATION

Use native <input type="radio"> with associated <label>, or add role="radio" aria-checked with aria-label

M-042 **HIGH****Missing role and state for Show/Hide Attachments button**

WCAG 4.1.2 Name, Role, Value (Level A)

Test Keyboard

Environment Win 11/ Chrome

Screen Dan &amp; Sons-&gt; Conversation

URL <https://perf.bank2trust.com/shares/DkgJe63e987f>

## ACTUAL RESULT

Show/Hide Attachments button has no defined role or expanded/collapsed state

## EXPECTED RESULT

Toggle button must expose role="button" and aria-expanded reflecting current state

## CODE

```
<div class="Message_expandedAttachments"><i class="Icon sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">

    <path d="M21.638 14.933l-9.143-9.143c-0.61-0.61-1.524-0.61-2.133 0s-0.61 1.524 0
2.133l8.076 8.076c-0.61 0.61 1.524 0 2.133 0.305 0.305 0.61 0.457 1.067 0.457s0.762-
0.152 1.067-0.457l9.143-9.143c0.61-0.61 0.61-1.524 0-2.133z"></ ...
```

**RECOMMENDATION**

Add role="button", tabindex="0" aria-expanded="true/false" toggled dynamically on activation

M-043

**HIGH****Missing name and role for Reply button icon****WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Reply button icon has no defined name or role

**EXPECTED RESULT**

Icon-only buttons must expose accessible name and role

**CODE**

```
<div class="TooltipHost" style="display: inline-flex; position: relative;"><i class="Icon sc-jTzLTM
sc-gGBfsJ dZwnZv">
  <svg viewBox="0 0 22 22">
    <path d="M17.3333 8.89528V13.6666C17.3333 10.9312 15.245 9.08325 12.75
9.08325H6.49996V13.6666L0.666626 6.99992L6.49996 0.333252V4.91658H12.75C15.6616 4.91784 17.3333
6.16057 17.3333 8.89528"></path> ...
```

**RECOMMENDATION**

Add aria-label="Reply" to the button element with correct role="button"

**ALSO SEEN**

Same issue repro for the emoji button icon

M-044

**HIGH****Attachments announced multiple times as clickable; missing button role****WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Screen reader announces attachment items multiple times as clickable, and role of button is not defined on them

**EXPECTED RESULT**

Interactive elements must be announced once with correct role

**CODE**

```
<div class="Item_Wrapper" style="position: relative; width: 100%; z-index: auto;"><div tabindex="0"
class="Flex sc-VigVT htnbJj Item sc-kGXeez jtDjfF" style="background: rgb(255, 255, 255);"><div
class="Flex sc-VigVT icqzSC Item__Icon"><span class="visuallyHidden">File</span><div class="sc-chPdSV
UrDb0 ItemIcon is-outdated"><i class="Icon sc-jTzLTM bhQuwW">
  <svg viewBo ...
```

## RECOMMENDATION

Remove redundant nested clickable wrappers; define single role="button" on the attachment control

M-045

LOW

## More action menu button and file-type icons announced twice in browse mode

WCAG 1.3.1 Info and Relationships (Level A)

Test Screen Reader

Environment Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

Screen Dan &amp; Sons-&gt; Conversation

URL <https://perf.bank2trust.com/shares/DkgJe63e987f>

## ACTUAL RESULT

In browse mode, screen reader focus lands twice on more action menu (...) button on attachments

## EXPECTED RESULT

Each interactive control must be announced once by screen reader without duplication

## CODE

```
<div class="Flex sc-VigVT icqzSC Item_Icon"><span class="visuallyHidden">File</span><div class="sc-
chPdSV UrDb0 ItemIcon"><i class="Icon sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">

    <path d="M15.597 15.243l0.24-1.16v-0.24c0.085-0.217 0.135-0.469 0.135-0.732 0-0.345-
0.085-0.671-0.236-0.956l0.005 0.011-0.22-0.077-0.105 0.172c-0.107 0.398-0.168 0. ...
```

## RECOMMENDATION

Remove duplicate/redundant DOM nodes exposing same control twice; validate markup structure

## ALSO SEEN

Same issue reproduces on Word/PDF/folder icons

M-046

CRITICAL

## Emoji picker not keyboard accessible; items lack proper semantics

WCAG 2.1.1 Keyboard (Level A)

Test Keyboard

Environment Win 11/ Chrome

Screen Dan &amp; Sons-&gt; Conversation

URL <https://perf.bank2trust.com/shares/DkgJe63e987f>

## ACTUAL RESULT

Emoji flyout cannot be operated via keyboard; emoji grid items lack proper role/name definitions

## EXPECTED RESULT

Emoji picker must be fully keyboard operable with role="grid"/role="row"/role="gridcell" semantics and descriptive names for each emoji per established accessible pattern

## CODE

```
<svg class="Message_EmojiPicker ____12fm75w flw7gpdv fezl0in fg4l7m0" fill="currentColor" aria-
hidden="true" width="1em" height="1em" viewBox="0 0 20 20" xmlns="http://www.w3.org/2000/svg"
style="width: 22px; height: 22px; flex-shrink: 0;"><path d="M9 1a8 8 0 0 1 7.98 8.59A5.46 5.46 0 0 0
16 9.2V9a7 7 0 1 0-6.8 7c.1.34.23.67.39.98L9 17A8 8 0 1 1 9 1ZM6.15 11.43a4 4 0 0 0 3.19 1 ...
```

## RECOMMENDATION

Implement accessible emoji picker pattern with roving tabindex, arrow-key navigation, and aria-label per named emoji reference: <https://nolanlawson.com/2020/07/01/building-an-accessible-emoji-picker/>

M-047 **HIGH****Name and selected state not announced for toolbar buttons**

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA  
 Mac/Safari/VoiceOver  
 iPhone/ Safari/ VoiceOver  
 Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

Screen reader does not announce name or selected/pressed state of formatting toolbar buttons

**EXPECTED RESULT**

Toggle-style toolbar buttons (Bold, Italic, Underline, etc.) must expose accessible name and aria-pressed state

**CODE**

```
<div class="ql-toolbar ql-snow"><span class="ql-formats"><span class="ql-header ql-picker"><span class="ql-picker-label" tabindex="0" role="button" aria-expanded="false" aria-controls="ql-picker-options-8"><svg viewBox="0 0 18 18"> <polygon class="ql-stroke" points="7 11 9 13 11 11 7 11">
</polygon> <polygon class="ql-stroke" points="7 7 9 5 11 7 7 7"></polygon> </svg></span><sp ...
```

**RECOMMENDATION**

Add aria-label and aria-pressed="true/false" to each toolbar button, updated dynamically

M-048 **MEDIUM****Insufficient contrast on Upload files, Cancel, and Send buttons**

**WCAG** 1.4.3 Contrast (Minimum)    **Test** Other    **Environment** Win 11/ Chrome    **Screen** Dan & Sons-> Conversation  
**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

Upload files, Cancel, and Send buttons do not meet minimum contrast ratio requirement

**EXPECTED RESULT**

Text must meet minimum 4.5:1 contrast ratio against its background per SC 1.4.3

**CODE**

```
<div class="Button__Text"><div display="[object Object]" class="sc-kgoBCf gNwkLL">Upload files</div>
<input class="Reply__AttachFilesInput" type="file" multiple=""></div>
```

**RECOMMENDATION**

Adjust button background/border color to achieve minimum 4.5:1 contrast ratio

**ALSO SEEN**

Same issue repro on the Undo button and 'This message has been deleted' text

M-049 **CRITICAL****Keyboard focus stuck in message multiline edit field**

**WCAG** 2.1.2 No Keyboard Trap (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Dan & Sons-> Conversation  
**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

Keyboard focus gets stuck within the message multiline edit field, preventing Tab navigation out

**EXPECTED RESULT**

Keyboard focus must be able to move freely into and out of a text input using standard navigation

**CODE**

```
<div class="ql-editor ql-blank" data-gramm="false" contenteditable="true" data-placeholder="Type message..."><p><br></p></div>
```

**RECOMMENDATION**

Remove custom keydown handlers intercepting Tab key within the editable field; allow default focus movement

**ALSO SEEN**

Same issue repro for the Cloud Provider-> Trust sharing dialog

M-050

**MEDIUM****No status announcement after Delete button activation****WCAG** 4.1.3 Status Messages (Level AA)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Screen reader does not announce any information after user selects the Delete button

**EXPECTED RESULT**

Status message conveying result of delete action must be programmatically announced via aria-live region

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG jDQmVl Item__Action Item__Action--toggle buttonStyling"><div class="Flex sc-VigVT ikqyyo Button__Content"><div class="Button__Icon"><i class="Icon sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">
    <path d="M20.948 4.719h4.882v2.837h-19.66v-2.837h4.882l1.451-1.385h6.993zM1 ...
```

**RECOMMENDATION**

Add aria-live="polite" region announcing "Message deleted" or equivalent confirmation

**ALSO SEEN**

Same issue repro after user remove the uploaded file in the Dan & Sons-> Conversation

M-051

**CRITICAL****Undo button not keyboard accessible****WCAG** 2.1.1 Keyboard (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA**Screen** Dan & Sons-> Conversation

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Undo button cannot be accessed via keyboard and has no defined role

**EXPECTED RESULT**

All functionality must be keyboard operable, and controls must expose accessible name and role

## CODE

```
<div class="sc-kgoBCf sc-jWBwVP brfXmX">Undo</div>
```

## RECOMMENDATION

Use native <button> element with aria-label="Undo" and ensure tabindex="0"

M-052

HIGH

## Missing accessible name for Delete button after file upload

WCAG 4.1.2 Name, Role, Value (Level A)

Test Screen Reader

Environment Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

Screen Dan &amp; Sons-&gt; Conversation

URL <https://perf.bank2trust.com/shares/DkgJe63e987f>

## ACTUAL RESULT

Delete button appearing after user uploads a file has no defined name

## EXPECTED RESULT

Icon-only buttons must expose accessible name.

## CODE

```
<button role="button" tabindex="0" class="Flex sc-bdVaJa iD0SiA Button sc-ifAKCX cNRXkF Item__Action
Item__Action--uploads:cancel"><div class="Flex sc-bdVaJa iD0SiA Button__Content"><div
class="Button__Icon"><i class="Icon sc-bwzFXH cjsDBU">
  <svg viewBox="0 0 32 32">
    <path d="M22.363 20.579l-4.579-4.579 4.579-4.579-1.784-1.784-4.579 4.579-4.579- ...
```

## RECOMMENDATION

Add aria-label="Delete [file name]" to the button element

M-053

HIGH

## Insufficient contrast on Delete button icon after file upload

WCAG 1.4.11 Non-text Contrast (Level AA)

Test Screen Reader

Environment Win 11/ Chrome

Screen Dan &amp; Sons-&gt; Conversation

URL <https://perf.bank2trust.com/shares/DkgJe63e987f>

## ACTUAL RESULT

Delete button icon appearing after file upload does not meet minimum contrast ratio

## EXPECTED RESULT

Graphical objects required to understand content must have minimum 3:1 contrast ratio against background

## CODE

```
<button role="button" tabindex="0" class="Flex sc-bdVaJa iD0SiA Button sc-ifAKCX cNRXkF Item__Action
Item__Action--uploads:cancel"><div class="Flex sc-bdVaJa iD0SiA Button__Content"><div
class="Button__Icon"><i class="Icon sc-bwzFXH cjsDBU">
  <svg viewBox="0 0 32 32">
    <path d="M22.363 20.579l-4.579-4.579 4.579-4.579-1.784-1.784-4.579 4.579-4.579- ...
```

## RECOMMENDATION

Update icon color to achieve minimum 3:1 contrast ratio per SC 1.4.11

M-054 **HIGH**

## Expanded/collapsed state not announced on History button

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA  
 Mac/Safari/VoiceOver  
 iPhone/ Safari/ VoiceOver  
 Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

Screen reader does not announce expanded/collapsed state and name on the History button

### EXPECTED RESULT

Toggle button must expose aria-expanded state and name announced by screen reader

### CODE

```
<button role="button" tabindex="0" class="Flex sc-bdVaJa iD0SiA Button sc-ifAKCX kIaLhv" style="left:
-3px;"><div class="Flex sc-bdVaJa iD0SiA Button__Content"><div class="Button__Icon"><i class="Icon
sc-bwzfxH cjsDBU">
  <svg viewBox="0 0 32 32">
    <path d="M16.706 10.349v7.063l6.046 3.588 1.017-1.716-4.944-2.931v-6.004z"></path><path
d="M18.112 3. ...
```

### RECOMMENDATION

Add aria-label and aria-expanded="true/false" to History button, updated dynamically on toggle

M-055 **MEDIUM**

## Missing accessible name for Uploading dialog

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA  
 Mac/Safari/VoiceOver  
 iPhone/ Safari/ VoiceOver  
 Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation-> Uploading dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

Uploading dialog (appearing after "Upload files" is selected in conversation) has no defined accessible name

### EXPECTED RESULT

Dialog must have accessible name via aria-label or aria-labelledby

### CODE

```
<div role="dialog" aria-labelledby="File already exist modal" aria-modal="true" class="Flex sc-bdVaJa
hppMct Modal sc-iAyFgw bvrezS FileAlreadyExist__Modal"><div class="Modal__Wrapper" tabindex="-1"
role="dialog" aria-modal="true" style="max-width: 450px;"><div class="Modal__No-Header"><i
class="Icon sc-bwzfxH cjsDBU Modal__Close-Icon Modal__Close-Icon--noHeader" role="button" ...
```

### RECOMMENDATION

Add role="dialog" aria-labelledby="[id-of-Uploading-heading]"

### ALSO SEEN

Same issue repro on the Cloud Provider-> Manage your providers dialog-> provider rename dialog  
[\(https://perf.bank2trust.com/cwp/onedrive/\)](https://perf.bank2trust.com/cwp/onedrive/)

M-056 **MEDIUM****Keyboard focus lands on hidden element after close button in Uploading dialog****WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome**Screen** Dan & Sons-> Conversation-> Uploading dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Focus lands on a hidden element positioned after the close button within the Uploading dialog

**EXPECTED RESULT**

Keyboard focus must only land on visible, interactive elements

**CODE**

```
<label class="sc-gzVnrw sc-feJyhm jmrGkb"><input type="checkbox" role="checkbox" class="sc-cmTdod jZxplj"><div role="checkbox" aria-checked="false" aria-label="Checkbox unchecked" class="sc-iELTVk iFvyzu"><i class="Icon sc-bwzfXH sc-ktHwxA sc-kafWEX jBUpDq" tabindex="0">
  <svg viewBox="0 0 32 32">

    <path d="M25.313 4c1.438 0 2.688 1.25 2.688 2.688 ...
```

**RECOMMENDATION**Set hidden element to `tabindex="-1"` or remove from DOM when not in useM-057 **MEDIUM****Keyboard focus not trapped within Uploading dialog****WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome**Screen** Dan & Sons-> Conversation-> Uploading dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Keyboard focus moves outside the Uploading dialog when navigating via Tab key

**EXPECTED RESULT**

Focus must be contained within an open modal dialog until it is dismissed

**CODE**

```
<div role="dialog" aria-labelledby="File already exist modal" aria-modal="true" class="Flex sc-bdVaJa hppMct Modal sc-iAyFgw bvrezS FileAlreadyExist_Modal"><div class="Modal_Wrapper" tabindex="-1" role="dialog" aria-modal="true" style="max-width: 450px;"><div class="Modal_No-Header"><i class="Icon sc-bwzfXH cjsDBU Modal__Close-Icon Modal__Close-Icon--noHeader" role="button" ...
```

**RECOMMENDATION**

Implement focus trap confining Tab/Shift+Tab within Uploading dialog boundary

M-058 **MEDIUM****Favorite (star) icon not announced by screen reader****WCAG** 1.3.1 Info & Relationships (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA**Screen** Dan & Sons

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Screen reader does not announce any information on the favorite (star) icon in browse mode

**EXPECTED RESULT**

All meaningful icons/controls must expose an accessible name announced by screen reader in browse mode

**CODE**

```
<i class="Icon sc-bwzfXH cjsDBU" style="color: grey; margin-left: 15px;">
  <svg viewBox="0 0 32 32">

    <path d="M31.474 12.5261-10.692-1.554-4.782-9.689-4.782 9.689-10.692 1.554 7.737 7.542-
1.826 10.649 9.564-5.028 9.564 5.028-1.826-10.649 7.737-7.542z"></path>
  </svg>
</i>
```

**RECOMMENDATION**

Use alt text or accessible name on the favorite icon

M-059 **HIGH****Missing accessible name for Maximize/Minimize and Close buttons in file viewer****WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> View (PDF)**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Maximize/minimize and Close buttons appearing after selecting View have no defined accessible name

**EXPECTED RESULT**

All interactive controls must expose a descriptive accessible name

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-bdVaJa iD0SiA Button sc-ifAKCX kIaLhv
Preview_Maximize"><div class="Flex sc-bdVaJa iD0SiA Button_Content"><div class="Button_Icon"><i
class="Icon sc-bwzfXH cjsDBU">
  <svg viewBox="0 0 32 32">

    <path d="M32 0v13l-5-5-6 6-3-3 6-6-5-5zM14 21l-6 6 5 5h-13v-13l5 5 6-6z"></path>
  </svg>
</i ...
```

**RECOMMENDATION**

Add aria-label="Maximize"/"Minimize"/"Close" to respective buttons

M-060 **CRITICAL**

## Toolbar controls not accessible via keyboard Tab key in file viewer

**WCAG 2.1.1 Keyboard (Level A)**    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Dan & Sons-> View (PDF)

**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

Toolbar controls (zoom, page navigation, print, download, Fill & Sign, etc.) appearing after selecting View are not reachable via Tab key

**EXPECTED RESULT**

All functionality must be operable through keyboard interface without requiring specific timing for individual keystrokes

## CODE

```
<button type="button" aria-label="Pan Mode" aria-pressed="false" data-block-id="pan" class="_1j5skr77
_1j5skr70 _1yep5z6jj _1yep5z6jk _1yep5z6jl _1yep5z6lp _1yep5z6lq _1yep5z6lk _1yep5z6iv _1yep5z6iw
_1yep5z6ix _1yep5z6j1 _1yep5z6j2 _1yep5z6j3 _1yep5z6kd _1yep5z6ke _1yep5z6kf _1yep5z6f5 _1j5skr71
1j5skr76 BaselineUI-ToggleIconButton PSPDFKit-Toolbar-Button-Pan"><svg xmlns="htt ...
```

## RECOMMENDATION

Ensure each toolbar control is a native `<button>` or has `tabindex="0"` with Enter/Space keydown handlers

M-061 **LOW**

### Focus indicator not visible on View button in more action flyout

|                                            |                      |                                   |                          |
|--------------------------------------------|----------------------|-----------------------------------|--------------------------|
| <b>WCAG</b> 2.4.7 Focus Visible (Level AA) | <b>Test</b> Keyboard | <b>Environment</b> Win 11/ Chrome | <b>Screen</b> Dan & Sons |
|--------------------------------------------|----------------------|-----------------------------------|--------------------------|

**URL** <https://perf.bank2trust.com/shares/DkqJe63e987f>

ACTUAL RESULT

View button under more action flyout does not display a clear/visible focus indicator on keyboard focus

**EXPECTED RESULT**

Visible focus indicator with sufficient contrast must be present on all interactive elements

## CODE

```
<button role="button" tabindex="0" aria-selected="false" class="Flex sc-bdVaJa iD0SiA Button sc-ifAKCX sc-emmjRN dFkwbF Action Action--view"><div class="Flex sc-bdVaJa iD0SiA Button__Content"><div class="Button__Icon"><i class="Icon sc-bwzfXH cjsDBU">
  <svg viewBox="0 0 32 32">
    <path d="M16 11.8c2.297 0 4.2 1.903 4.2 4.2s-1.903 4.2-4.2 4.2 4.2-4.2-1. ...
```

## RECOMMENDATION

Apply visible :focus outline (min 3:1 contrast, 2px solid) on View button

M-062 MEDIUM

### Focus moves out of more action flyout without closing it

**WCAG** 2.4.3 Focus Order (Level A)      **Test** Keyboard      **Environment** Win 11/ Chrome      **Screen** Dan & Sons

**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

### ACTUAL RESULT

Keyboard focus moves outside the more action flyout via Tab key without the flyout closing automatically

**EXPECTED RESULT**

Focus must be contained within an open flyout menu; menu should close when focus moves outside via Tab key

**CODE**

```
<div class="sc-gzVnrw jvcJk"><div><div class="sc-dymIpo loGvcH SubmenuContainer"><button
role="button" tabindex="0" aria-selected="false" class="Flex sc-bdVaJa iD0SiA Button sc-ifAKCX sc-
emmjRN dFkWbf Action Action--view"><div class="Flex sc-bdVaJa iD0SiA Button__Content"><div
class="Button__Icon"><i class="Icon sc-bwzfXH cjsDBU">
  <svg viewBox="0 0 32 32"> ...
```

**RECOMMENDATION**

Implement focus trap or close-on-blur behavior confining Tab within flyout per WAI-ARIA Menu Pattern:

<https://www.w3.org/WAI/ARIA/apg/patterns/menu/>

M-063

**HIGH****Identical accessible name for checked and unchecked checkbox states****WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA**Screen** Dan & Sons

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

Same accessible name "unchecked checkbox" is used for unchecked state and "checked checkbox" for checked state, both are announced without distinguishing between the actual row/item context

**EXPECTED RESULT**

Checkbox accessible name/state should be conveyed via aria-checked or native checked attribute, not duplicated static text

**CODE**

```
<div role="checkbox" aria-checked="false" aria-label="Checkbox unchecked" type="checkbox"
tabindex="0" class="Flex sc-bdVaJa iD0SiA Checkbox sc-kLIISr gbGIqV"><div class="Flex sc-bdVaJa
kylzrK Checkbox__Content sc-kLIISr gbGIqV"><div class="Checkbox__Icon"><i class="Icon sc-bwzfXH
cjsDBU">
  <svg viewBox="0 0 32 32">

    <path d="M25.313 4c1.438 0 2.6 ...
```

**RECOMMENDATION**

Use native `<input type="checkbox">` with `aria-label="Select [file name]"` so state and item context are both conveyed correctly

**ALSO SEEN**

Same issue repro for the other pages as well

<https://perf.bank2trust.com/shares/DkgJe63e987f>

M-064 **MEDIUM****Non-descriptive name for action menu (...) button in table**

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA    **Screen** Dan & Sons  
 Mac/Safari/VoiceOver  
 iPhone/ Safari/ VoiceOver  
 Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

Action menu (...) button in table has a generic, non-descriptive accessible name

**EXPECTED RESULT**

Icon-only buttons must expose a descriptive accessible name identifying their function and context

**CODE**

```
<button role="button" tabindex="0" aria-label="Action menu" class="Flex sc-bdVaJa iD0SiA Button sc-ifAKCX kIaLhv ActionsDropdown_MenuButton"><div class="Flex sc-bdVaJa iD0SiA Button_Content"><div class="Button_Icon"><i class="Icon sc-bwzfXH cjsDBU">
  <svg viewBox="0 0 32 32">
    <path d="M16.002 12.48c-1.944 0-3.522 1.576-3.522 3.52s1.578 3.52 3.52 3.52 ...
```

**RECOMMENDATION**

Add aria-label="More actions for [file name]" to uniquely identify each action menu button

**ALSO SEEN**

Same issue repro for the other pages as well

M-065 **MEDIUM****Keyboard focus not trapped within Edit Signature dialog**

**WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome

**Screen** Dan & Sons-> Conversation-> Edit Signature dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

Keyboard focus moves outside the Edit Signature dialog when navigating via Tab key

**EXPECTED RESULT**

Focus must be contained within an open modal dialog until it is dismissed

**CODE**

```
<div role="dialog" aria-labelledby="Signature modal" aria-modal="true" class="Flex sc-VigVT htnbJj Modal sc-csuQGl flcKdF SignatureModal"><div class="Modal_Wrapper" tabindex="-1" role="dialog" aria-modal="true" aria-labelledby="modal-dialog-title" style="max-width: 450px;"><header class="Modal_Header"><h2 id="modal-dialog-title">Edit signature</h2><i class="Icon sc-jTzLTM bhQ ...
```

**RECOMMENDATION**

Implement focus trap confining Tab/Shift+Tab within dialog boundary per WAI-ARIA Dialog Pattern:

<https://www.w3.org/WAI/ARIA/apg/patterns/dialog-modal/>

**ALSO SEEN**

Same issue repro on the below dialogs:

1. My Shares-> Add recipients dialog
2. My Shares-> Manage Recipients-> Invitation dialog
3. Cloud Provider-> Manage your providers dialog
4. Cloud Provider-> Trust sharing dialog

M-066

**MEDIUM****Missing autocomplete attribute on First Name, Last Name, and Email fields****WCAG** 1.3.5 Identify Input Purpose (Level AA)    **Test** Other    **Environment** Win 11/ Chrome**Screen** Dan & Sons-> Conversation-> Edit Signature dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

First Name, Last Name, and Email edit fields have no defined autocomplete attribute

**EXPECTED RESULT**

Input fields collecting user identity information must have appropriate autocomplete attribute per SC 1.3.5

**CODE**

```
<div class="sc-iELTvK kWdeQb Input"><input type="text" placeholder="Add your first name..."
class="sc-btzYZH iCtMDw" value="DHSTT" style="padding-right: 8px;"></div>
```

**RECOMMENDATION**

Add autocomplete="given-name", autocomplete="family-name", and autocomplete="email" respectively

M-067

**MEDIUM****Required field information not announced for First Name, Last Name, and Email****WCAG** 3.3.2 Labels or Instructions (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation-> Edit Signature dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Screen reader does not announce required state for First Name, Last Name, and Email edit fields despite asterisk indicator

**EXPECTED RESULT**

Required form fields must be programmatically indicated via aria-required="true" or required attribute, announced by screen reader

**CODE**

```
<div class="sc-kgoBCf sc-kafWEX sc-jtRfpW bVNyGR">First Name<span>*</span></div>
<div class="sc-iELTvK kWdeQb Input"><input type="text" placeholder="Add your first name..."
class="sc-btzYZH iCtMDw" value="DHSTT" style="padding-right: 8px;"></div>
```

**RECOMMENDATION**

Add aria-required="true" or native required attribute to mandatory fields

M-068 **MEDIUM****Focus not returned to Edit Signature button after dialog closed via Esc key****WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome**Screen** Dan & Sons-> Conversation-> Edit Signature dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Keyboard focus does not return to the Edit Signature button after user closes the dialog via Esc key

**EXPECTED RESULT**

Focus must return to the triggering element (Edit Signature button) after dialog is dismissed

**CODE**

```
<div role="dialog" aria-labelledby="Signature modal" aria-modal="true" class="Flex sc-VigVT htbnJj
Modal sc-csuQGl flcKdF SignatureModal"><div class="Modal__Wrapper" tabindex="-1" role="dialog" aria-
modal="true" aria-labelledby="modal-dialog-title" style="max-width: 450px;"><header
class="Modal__Header"><h2 id="modal-dialog-title">Edit signature</h2><i class="Icon sc-jTzLTM bhQ ...
```

**RECOMMENDATION**

Implement focus management to programmatically return focus to Edit Signature button on Esc dismissal

M-069 **HIGH****Labels not programmatically associated with edit fields****WCAG** 1.3.1 Info and Relationships (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation-> Edit Signature dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

First Name, Last Name, Email, Phone Number, Company - Department, and Job Title labels are not associated with their input fields

**EXPECTED RESULT**

Form labels must be programmatically associated with their respective input fields via for/id or aria-labelledby

**CODE**

```
<div class="sc-kgoBCf sc-kafWEX sc-jtRfPW bVNyGR">First Name<span>*</span></div>
<div class="sc-iELTvK kWdeQb Input"><input type="text" placeholder="Add your first name..."
class="sc-btzYZH iCtMDw" value="DHSTT" style="padding-right: 8px;"></div>
```

**RECOMMENDATION**

Use &lt;label for="[field-id]"&gt; or aria-labelledby to programmatically link each label to its corresponding input

**ALSO SEEN**

Same issue repro on the Cloud Provider-&gt; Trust sharing dialog for the edit fields

M-070 **MEDIUM****No status announcement after move/copy action completion****WCAG** 4.1.3 Status Messages (Level AA)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation-> Move/Duplicate dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Screen reader does not announce any information after user moves or copies a file using the "Select destination folder to move item" dialog

**EXPECTED RESULT**

Status message conveying result of move/copy action must be programmatically announced via aria-live region without requiring focus change

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG dEBnLL Modal__Button
Modal__Confirm" style="opacity: 1;"><div class="Flex sc-VigVT ikqyyo Button__Content"><div
class="Button__Text">Move here</div></div></button>
```

**RECOMMENDATION**

Add aria-live="polite" region announcing "File moved to [folder name]" or equivalent confirmation on completion

M-071 **HIGH****Missing name and role for Version History dialog****WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation-> Show version history dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Version History dialog has no defined name or role

**EXPECTED RESULT**

Dialog must expose accessible name via aria-labelledby/aria-label and correct role="dialog"

**CODE**

```
<div class="layout-pane" style="width: 50%;"><div class="Versions Versions--Visible"><div
class="Versions__Heading"><div class="Versions__Icon"><div class="sc-chPdSV UrDb0 ItemIcon"><i
class="Icon sc-jTzLTM bhQuwW" style="color: rgb(10, 49, 77);">
  <svg viewBox="0 0 32 32">
    <path d="M15.597 15.243l0.24-1.16v-0.24c0.085-0.217 0.135-0.469 0.135-0.7 ...
```

**RECOMMENDATION**

Add role="dialog" aria-labelledby="[id-of-filename-heading]" referencing the "Generator Tender Offer-Dan&Sons.docx" heading

M-072 **HIGH****Missing and non-descriptive name for Close and more action buttons****WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation-> Show version history dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Close button has no defined name, and more action (...) button per version row has no defined/descriptive name

**EXPECTED RESULT**

Icon-only buttons must expose a descriptive accessible name identifying their function and context

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG idipvm
Versions__Close"><div class="Flex sc-VigVT ikqyyo Button__Content"><div class="Button__Icon"><i
class="Icon sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">

    <path d="M26.667 7.481l-8.519 8.519 8.519 8.519-2.148 2.148-8.519-8.519-8.519 8.519-
2.148-2.148 8.519-8.519 ...
```

**RECOMMENDATION**

Add aria-label="Close" to close button and aria-label="More actions for version [version number]" to each more action button

M-073 **MEDIUM****Focus not returned to Action menu button after Version History dialog closes****WCAG** 2.4.3 Focus Order (Level A)**Test** Keyboard**Environment** Win 11/ Chrome**Screen** Dan & Sons-> Conversation-> Show version history dialog**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**ACTUAL RESULT**

Keyboard focus does not return to the Action menu button after user closes the Version History dialog. Also observed that the focus does not move on the dialog as soon as it appears

**EXPECTED RESULT**

Focus must return to the triggering element (Action menu button) after dialog is dismissed

**CODE**

```
<div class="layout-pane" style="width: 50%;"><div class="Versions Versions--Visible"><div
class="Versions__Heading"><div class="Versions__Icon"><div class="sc-chPdSV UrDb0 ItemIcon"><i
class="Icon sc-jTzLTM bhQuwW" style="color: rgb(10, 49, 77);">
  <svg viewBox="0 0 32 32">

    <path d="M15.597 15.243l0.24-1.16v-0.24c0.085-0.217 0.135-0.469 0.135-0.7 ...
```

**RECOMMENDATION**

Implement focus management to programmatically return focus to Action menu button on dialog close

M-129 **HIGH****VoiceOver focus lands on background elements before reaching Conversation screen on mobile**

**WCAG** 2.4.3 Focus Order (Level A)    **Test** Screen Reader    **Environment** iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**Screen** Dan & Sons-> Conversation    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

On mobile devices, after user selects the Conversation button, VoiceOver focus lands on background (underlying file list) elements first before landing on the Conversation screen content

**EXPECTED RESULT**

When Conversation screen opens, VoiceOver focus should move directly into the newly presented screen content, with background content excluded from the accessibility tree

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG jDQmVl
Button_With_Hover sc-iQNLJl sc-bsbRjL hEbvvj ShareTitle_ConversationToggle"><div class="Flex sc-
VigVT ikqyyo Button_Content"><div class="Button_Icon"><i class="Icon sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">
    <path d="M8.925 3.423v16.033h12.064l5.571 6.2 ...
```

**RECOMMENDATION**

Set background content to aria-hidden="true"/inert when Conversation screen is presented, and programmatically move VoiceOver focus to the Conversation screen heading on open

M-130 **HIGH****Close (X) button icon hidden/not visible in View Details dialog on mobile portrait mode**

**WCAG** 1.3.4 Orientation (Level AA)    **Test** Other    **Environment** iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**Screen** Dan & Sons-> View Details Dialog    **URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**ACTUAL RESULT**

In mobile portrait mode, the close (X) button icon on the View Details dialog is not visually rendered/hidden, though the control area is present

**EXPECTED RESULT**

All interactive control icons must remain visually rendered and perceivable across all viewport orientations

**CODE**

```
<div class="sc-exAgwC jWwzPn TableAside_Button-Container"><button class="sc-cQFLBn fAGyCB
TableAside_Button-Close" aria-label="Close panel" title="Close panel" type="button"><i class="Icon
sc-jTzLTM bhQuwW">
  <svg viewBox="0 0 32 32">
    <path d="M26.667 7.481l-8.519 8.519 8.519-2.148 2.148-8.519-8.519-8.519-
2.148-2.148 8.519-8.519-8.5 ...
```

**RECOMMENDATION**

Ensure close icon SVG/font-icon renders correctly across breakpoints; verify icon asset loads and is not clipped or color-matched to background at mobile portrait widths

A-01 **MEDIUM****Certain ARIA roles must contain particular children****WCAG** 1.3.1 Info and Relationships (Level A)    **Test** Automated scan (AXE)    **Screen** Dan & Sons**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**WHAT THE SCANNER FOUND**

Ensure elements with an ARIA role that require child roles contain them

**WHY IT MATTERS**

For each role, WAI-ARIA explicitly defines which child and parent roles are allowable and/or required. ARIA roles missing required child roles will not be able to perform the accessibility functions intended by the developer.

**CODE**

```
<div class="sc-hORach CLvE0 Table__LayoutContainer" role="table"><div class="sc-bMVAic HBLK0 Table__Main"><div class="sc-iIHSe cIKnrF ItemsList"><div class="sc-Rmtcm kLerWt Table" role="table"><div role="rowgroup" class="sc-kgoBCf sc-bRBYWo goAQEQ Table__Header sc-kxynE ECyYD Table__Header"><div role="status" aria-live="polite" aria-atomic="true" class="visuallyHidden"></div><d ...
```

**RECOMMENDATION**

The attribute values indicate relationships between element that cannot be readily determined from the document structure. The relationships are linked to characteristics tables that list explicit and implicit role attribute values as well as role attribute values inherited by nested children elements.

A-02 **LOW****Elements should not have tabindex greater than zero****WCAG** Usable    **Test** Automated scan (AXE)    **Screen** Dan & Sons**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**WHAT THE SCANNER FOUND**

Ensure tabindex attribute values are not greater than 0

**WHY IT MATTERS**

Using tabindex with a value greater than 0 can create as many problems as it solves. It creates an unexpected tab order, which makes the page less intuitive and can give the appearance of skipping certain elements entirely.

**CODE**

```
<a href="/home/" class="Header__Logo" aria-label="Bank2Trust Perf" tabindex="1"></a>
```

**RECOMMENDATION**

Element should not have tabindex greater than 0

A-03 **MEDIUM****Form elements must have labels****WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Automated scan (AXE)    **Screen** Dan & Sons**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>**WHAT THE SCANNER FOUND**

Ensure every form element has a label

**WHY IT MATTERS**

Effective form labels are required to make forms accessible. The purpose of form elements such as checkboxes, radio buttons, input fields, etcetera, is often apparent to sighted users, even if the form element is not programmatically labeled. Screen readers users require useful form labels to identify form fields. Adding a label to all form elements eliminates ambiguity and contributes to a more accessible product.

**CODE**

```
<input class="Reply__AttachFilesInput" type="file" multiple="">
```

**RECOMMENDATION**

Provide accessible name for the interactive elements

**ALSO SEEN**

Same issue repro on the settings page <https://perf.bank2trust.com/account/settings>

**A-04 MEDIUM****Interactive controls must not be nested**

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Automated scan (AXE)    **Screen** Dan & Sons

**URL** <https://perf.bank2trust.com/shares/DkgJe63e987f>

**WHAT THE SCANNER FOUND**

Ensure interactive controls are not nested as they are not always announced by screen readers or can cause focus problems for assistive technologies

**WHY IT MATTERS**

Focusable elements with an interactive control ancestor (any element that accepts user input such as button or anchor elements) are not announced by screen readers and create an empty tab stop. That is, you could tab to the element but the screen reader will not announce its name, role, or state.

**CODE**

```
<div role="button" tabindex="0" class="Flex sc-VigVT ikqyyo Button sc-cSHVUG sc-hrWEMg krriRn"><div
class="Flex sc-VigVT ikqyyo Button__Content"><div class="Button__Icon"><i class="Icon sc-jTzLTM
bhQuwW">
    <svg viewBox="0 0 32 32">
        <path d="M21.162 8.272h1.932v14.791c0 3.924-3.139 7.124-7.064 7.124s-7.124-3.2-7.124-
7.124v-16.059c0-2.838 2.355-5.1 ...
```

**RECOMMENDATION**

Interactive control elements must not have focusable descendants.

## My Shares

[https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/) · 23 barriers

M-074 **MEDIUM**

### Action menu flyout content truncated on resize/reflow

**WCAG** 1.4.4 Resize (Level AA) 1.4.10 Reflow (Level AA) **Test** Browser Zoom **Environment** Win 11/ Chrome **Screen** My Shares

**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)

#### ACTUAL RESULT

Action menu flyout is truncated/cut off after user resizes browser and applies reflow

#### EXPECTED RESULT

Content must reflow without loss of information or functionality at 400% zoom/320 CSS px width without requiring two-dimensional scrolling

#### CODE

```
<div role="presentation" data-tabster="{&quot;restorer&quot;;:&quot;type&quot;;:0}" class="fui-MenuPopover __lil6hqw flaa9q02 fl6jpd5f fljar5jt fyu767a fxugw4r fl9n0e5 fl LewtqcL fl8fusi flkaai3v flp9o1ba flahpp82 flhg901r fl0ra9hq f8wuabp fly2xyjm fycueoz f5ogflp flhqa2wf flf09k3d finvdd3 fzkkow9 fcdblm fg706s2 fjik90z fghlq4f flgn591s fb073pr fjscplz fk6fouc fkhj508 figsok6 f ...
```

#### RECOMMENDATION

Use responsive positioning/sizing for flyout menu with max-height and internal scroll, or repositioning logic to keep it within viewport bounds

M-075 **MEDIUM**

### Options dialog not dismissible via Esc key

**WCAG** 2.1.1 Keyboard (Level A) **Test** Keyboard **Environment** Win 11/ Chrome **Screen** My Shares-> Options dialog

**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)

#### ACTUAL RESULT

Options dialog remains open when Esc key is pressed

#### EXPECTED RESULT

Dismissible dialogs must close on Esc key press without requiring pointer interaction

#### CODE

```
<aside tabindex="-1" role="dialog" aria-label="Options" class="sc-iRbamj jaEFYQ TableAside sc-gHboQg ijmCTt" height="165px" width="550px"><div class="sc-jlyJG iktRER"><div class="sc-VigVT sc-Rmtcm sc-bRBYWo jGMTdo"><a class="sc-VigVT sc-fBuWsC dhzDni ItemLink" href="/collaboration_management/api/v1/collaboration_internal_url/sxZ8M2UKJE5W/fib7R53XLf9v/" target="_blank" display=" ...
```

#### RECOMMENDATION

Bind keydown handler for Escape key to close Options dialog and return focus to trigger element

M-076

LOW

**"Options" heading not programmatically defined**

WCAG 1.3.1 Info and Relationships (Level A)

Test Screen Reader

Environment Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

Screen My Shares-&gt; Options dialog

URL [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

"Options" text, though visually styled as a heading, is not marked up with a heading element

**EXPECTED RESULT**

Visually apparent headings must use semantic heading markup to convey structure

**CODE**

```
<div class="sc-VigVT ePeGft">Options</div>
```

**RECOMMENDATION**

Wrap "Options" text in appropriate heading tag (e.g., <h2>Options</h2>)

**ALSO SEEN**

Same issue repro for the "Manage Recipients" text under the My shares-> Manage recipients dialog

M-077

MEDIUM

**Expanded/collapsed state not announced for Permissions, Collaboration, and Authentication sections**

WCAG 4.1.2 Name, Role, Value (Level A)

Test Screen Reader

Environment Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

Screen My Shares-&gt; Options dialog

URL [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

Screen reader does not announce expanded/collapsed state on Permissions, Collaboration, and Authentication section buttons

**EXPECTED RESULT**

Expandable section headers must expose aria-expanded state announced by screen reader

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-bMVAic jABIOu">
<div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Text">Permissions</div><div
class="Button__IconAfter"><i class="Icon sc-fjdhpX cwxlYn">
  <svg viewBox="0 0 32 32">
    <path d="M26.608 19.642l-9.5-9.5c-0.633-0.633-1.583-0.633-2.217 ...
```

**RECOMMENDATION**

Add aria-expanded="true/false" to each section toggle button, updated dynamically

M-078 **HIGH****Incorrect button role defined for Applied Policy and Organization Policy tabs****WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** My Shares-> Options dialog    **URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

Applied Policy and Organization Policy controls are defined with role of button instead of tab

**EXPECTED RESULT**

Tab controls must expose role="tab" within role="tablist", not role="button"

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY jBgkB0"><div
class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Text">Applied Policy</div></div>
</button>
```

**RECOMMENDATION**

Implement role="tablist" on container and role="tab" with aria-selected per WAI-ARIA Tabs Pattern:

<https://www.w3.org/WAI/ARIA/apg/patterns/tabs/>M-079 **HIGH****Tooltip on "?" icon not accessible****WCAG** 1.4.13 Content on Hover or Focus (Level AA)    **Test** Keyboard    **Environment** Win 11/ Chrome**Screen** My Shares-> Options dialog    **URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

Tooltip displayed on "?" info icons (next to View, Edit, Download, etc.) is not accessible via keyboard focus and does not meet dismissible/hoverable/persistent criteria

**EXPECTED RESULT**

Tooltip content triggered on hover/focus must be keyboard-accessible, dismissible, hoverable, and persistent per SC 1.4.13

**CODE**

```
<div class="sc-fYiAbw lilHai"><i class="Icon sc-fjdhpX sc-cQFLBn jouUDL">
  <svg viewBox="0 0 32 32">
    <path d="M16 24.571v-3.429c0-0.321-0.25-0.571-0.571-0.571h-3.429c-0.321 0-0.571 0.25-
0.571 0.571v3.429c0 0.321 0.25 0.571 0.571 0.571h3.429c0.321 0 0.571-0.25 0.571-0.571z
M20.571 12.571c0-3.268-3.429-5.714-6.5-5.714-2.911 0-5.089 1.25-6.625 3.804- ...
```

**RECOMMENDATION**

Trigger tooltip on both :hover and :focus, make it dismissible via Esc, hoverable without disappearing, and persistent until dismissed

**ALSO SEEN**

Same issue repro for the Cloud Provider-&gt; Trust sharing dialog

M-080 **MEDIUM****Non-descriptive name for menu action (...) buttons****WCAG** 2.4.6 Headings and Labels (Level AA)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** My Shares-> Manage Recipients Dialog**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

Menu action (...) buttons per recipient row have a generic, non-descriptive accessible name

**EXPECTED RESULT**

Icon-only buttons must expose a descriptive accessible name identifying their function and context

**CODE**

```
<button role="button" tabindex="0" aria-label="Action menu" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY hdxBUL ActionsDropdown_MenuButton"><div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Icon"><i class="Icon sc-fjdhpX cwxlYn">
  <svg viewBox="0 0 32 32">
    <path d="M16.002 12.48c-1.944 0-3.522 1.576-3.522 3.52s1.578 3.52 3.52 3.52 ...
```

**RECOMMENDATION**

Add aria-label="More actions for [recipient name]" to each action menu button

**ALSO SEEN**

Same issue repro throughout the webapp

M-081 **LOW****Focus indicator not visible properly on Active/Expired/Disabled/Locked/All/Pending requests/SFTP tabs****WCAG** 2.4.7 Focus Visible (Level AA)**Test** Keyboard**Environment** Win 11/ Chrome**Screen** My Shares-> Manage Recipients Dialog**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

Active, Expired, Disabled, Locked, All, Pending requests, SFTP tabs do not display a clear/visible focus indicator on keyboard focus

**EXPECTED RESULT**

Visible focus indicator with sufficient contrast must be present on all interactive elements including tabs

**CODE**

```
<button role="tab" aria-label="Active" aria-selected="true" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY jBgkB0"><div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Text">Active</div></div></button>
```

**RECOMMENDATION**

Apply visible :focus outline (min 3:1 contrast, 2px solid) on all tab controls

M-082 **MEDIUM****Non-descriptive accessible name for "3 Recipients" copy button****WCAG** 2.4.6 Headings and Labels (Level AA)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** My Shares-> Manage Recipients Dialog**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

"3 Recipients" copy button's accessible name is announced only as "3 Recipient" by screen reader, not conveying its copy function

**EXPECTED RESULT**

Interactive controls must expose a descriptive accessible name conveying their purpose

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-gVLVqr cmyBTh">
<div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Text">3 Recipients</div><div
class="Button__IconAfter"><i class="Icon sc-fjdhpX cwxlYn">
  <svg viewBox="0 0 32 32">

    <path d="M10.4 10.4v-5.6c0-1.54 1.26-2.8 2.8-2.8h14c1.546 0 2. ...
```

**RECOMMENDATION**

Add aria-label="Copy recipient count" or equivalent descriptive name to the copy button

M-083 **MEDIUM****No status announcement after copying recipient information****WCAG** 4.1.3 Status Messages (Level AA)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** My Shares-> Manage Recipients Dialog**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

Screen reader does not announce confirmation after user selects the "3 Recipients" copy button

**EXPECTED RESULT**

Status message conveying result of copy action must be programmatically announced via aria-live region

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-gVLVqr cmyBTh">
<div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Text">3 Recipients</div><div
class="Button__IconAfter"><i class="Icon sc-fjdhpX cwxlYn">
  <svg viewBox="0 0 32 32">

    <path d="M10.4 10.4v-5.6c0-1.54 1.26-2.8 2.8-2.8h14c1.546 0 2. ...
```

**RECOMMENDATION**

Add aria-live="polite" region announcing "Copied to clipboard" on successful copy action

M-084 **MEDIUM****Missing accessible name for recipients table****WCAG** 1.3.1 Info and Relationships (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** My Shares-> Manage Recipients Dialog**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

Recipients table has no defined accessible name

**EXPECTED RESULT**

Table must have an accessible name via caption, aria-label, or aria-labelledby describing its content

**CODE**

```
<div class="sc-hwwEjo j0Kfeh Table" role="table"><div role="rowgroup" class="sc-VigVT sc-kPVwWT
eiNNTT Table__Header"><div class="sc-VigVT sc-gz0gki ggXLZn Table__Row Table__Row--header"
role="row"><div role="columnheader" scope="col" class="sc-VigVT sc-esjQYD edcyLJ Table__Cell
Table__Cell__Item"><div class="sc-VigVT sc-esjQYD sc-Ref0D sc-iQKALj gD0lUr">Recipient</div></div><b
...
```

**RECOMMENDATION**

Add &lt;caption&gt; or aria-label="Recipients list" to the table element

M-085 **MEDIUM****No status announcement for empty search results****WCAG** 4.1.3 Status Messages (Level AA)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** My Shares-> Manage Recipients Dialog**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

Screen reader does not announce any information (e.g., "No recipients found") after user performs a search with no matching results

**EXPECTED RESULT**

Status message conveying search outcome must be programmatically announced via aria-live region

**CODE**

```
<div role="row" class="sc-VigVT sc-gz0gki sc-iyvyFf cilBhI Table__Row Table__Row--Body"><div
role="cell" class="sc-VigVT sc-esjQYD kifIEz Table__Cell">No recipients</div></div>
```

**RECOMMENDATION**

Add aria-live="polite" region announcing "No recipients found" or result count after search

**ALSO SEEN**Same issue repro on the Cloud Provider-> Manage your providers dialog  
(<https://perf.bank2trust.com/cwp/onedrive/>)

M-086 **MEDIUM****Clear button in search field not keyboard accessib**

**WCAG** 2.1.1 Keyboard (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** My Shares-> Manage Recipients Dialog  
**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)

**ACTUAL RESULT**

Clear (X) button available in the search edit field cannot be accessed or activated via keyboard

**EXPECTED RESULT**

All functionality must be operable through keyboard interface without requiring specific timing for individual keystrokes

**CODE**

```
<div role="button" title="Clear" class="sc-hEsumM ggrssV"><i class="Icon sc-fjdhpX sc-jnlKLf MBuKU
Input__Button" aria-label="Clear">
  <svg viewBox="0 0 32 32">

    <path d="M26.667 7.481l-8.519 8.519 8.519-2.148 2.148-8.519-8.519 8.519-
2.148-2.148 8.519-8.519-8.519 2.148-2.148 8.519 8.519 8.519-8.519z"></path>
  </svg>
</ ...
```

**RECOMMENDATION**

Ensure Clear button is a native <button> or has tabindex="0" with Enter/Space keydown handler

**ALSO SEEN**

Same issue repro on the Cloud Provider-> Manage your providers dialog  
(<https://perf.bank2trust.com/cwp/onedrive/>)

M-087 **MEDIUM****Expanded state not announced for Bulk actions button**

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**Screen** My Shares-> Manage Recipients Dialog    **URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)

**ACTUAL RESULT**

Screen reader does not announce expanded state after user selects the "Bulk actions" button

**EXPECTED RESULT**

Toggle/disclosure button must expose aria-expanded state announced by screen reader

**CODE**

```
<button role="button" tabindex="0" aria-label="Bulk actions" class="Flex sc-jTzLTM hBrPwE Button sc-
kAzzGY eBiJzc"><div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__IconAfter"><i
class="Icon sc-fjdhpX cwXlYn">
  <svg viewBox="0 0 32 32">

    <path d="M16.002 12.48c-1.944 0-3.522 1.576-3.522 3.52s1.578 3.52 3.522 3.52c1.944 0
3.518 ...
```

**RECOMMENDATION**

Add aria-expanded="true/false" to Bulk actions button, updated dynamically on toggle

## ALSO SEEN

Same issue repro on the Cloud Provider-> Manage your providers dialog  
(<https://perf.bank2trust.com/cwp/onedrive/>)

M-088

HIGH

## Focus lands on hidden element instead of returning to Bulk actions button after Esc dismissal

**WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** My Shares-> Manage Recipients Dialog

**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)

### ACTUAL RESULT

After closing Bulk actions flyout via Esc key, focus lands on a hidden element instead of returning to the Bulk actions button

### EXPECTED RESULT

Focus must return to the triggering element (Bulk actions button) after flyout is dismissed via Esc key

### CODE

```
<div class="sc-VigVT CollaborationsBulkActionsDialog_CustomBox-sc-1v67usw-0 kNEcRM"><div
class="TooltipHost" style="display: inline-flex; position: relative;"><button role="button"
tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-iAyFgw eBi0Z0"><div class="Flex sc-
jTzLTM hBrPwE Button__Content"><div class="Button__Icon"><i class="Icon sc-fjdhpX cwXlYn">
<S ...
```

### RECOMMENDATION

Implement focus management to return focus to Bulk actions button on Esc dismissal; set hidden elements to `tabindex="-1"`

M-089

MEDIUM

## Keyboard focus moves out of Bulk actions and action menu (...) flyouts without closing

**WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** My Shares-> Manage Recipients Dialog

**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)

### ACTUAL RESULT

Keyboard focus moves outside the Bulk actions flyout via Tab key without it closing automatically; same issue reproduces with the action menu (...) button flyout

### EXPECTED RESULT

Focus must be contained within an open flyout menu; menu should close when focus moves outside via Tab key

### CODE

```
<div class="sc-VigVT CollaborationsBulkActionsDialog_CustomBox-sc-1v67usw-0 kNEcRM"><div
class="TooltipHost" style="display: inline-flex; position: relative;"><button role="button"
tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-iAyFgw eBi0Z0"><div class="Flex sc-
jTzLTM hBrPwE Button__Content"><div class="Button__Icon"><i class="Icon sc-fjdhpX cwXlYn">
<S ...
```

### RECOMMENDATION

Implement focus trap or close-on-blur behavior confining Tab within flyout per WAI-ARIA Menu Pattern:

<https://www.w3.org/WAI/ARIA/apg/patterns/menu/>

M-090 **MEDIUM****Focus does not move to action menu (...) flyout on activation****WCAG** 2.4.3 Focus Order (Level A) **Test** Keyboard **Environment** Win 11/ Chrome **Screen** My Shares-> Manage Recipients Dialog**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

After selecting the action menu (...) button, focus does not land on the resulting flyout; instead focus lands on an flyout at the end of the table

**EXPECTED RESULT**

Keyboard focus must move into the opened flyout menu when it is triggered, landing on the first relevant menu item

**CODE**

```
<div class="sc-cqCuEk sc-kLIISr cNiXPm" style="max-height: 240px;"><div class="sc-VigVT icdkQA"><div>
<div class="sc-VJcYb uUjTy SubmenuContainer"><button role="button" aria-disabled="true" tabindex="-1"
aria-selected="false" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-iAyFgw gwnLYz Action Action--
activate_sftp"><div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class= ...
```

**RECOMMENDATION**

Programmatically move focus to first item of the correct triggered flyout menu per WAI-ARIA Menu Pattern: <https://www.w3.org/WAI/ARIA/apg/patterns/menu/>

M-091 **MEDIUM****Keyboard focus lands twice on "To" edit combo****WCAG** 2.4.3 Focus Order (Level A) **Test** Keyboard **Environment** Win 11/ Chrome **Screen** My Shares-> Add Recipients Dialog**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

Keyboard focus lands twice on the "To" edit combobox field

**EXPECTED RESULT**

Each interactive control must receive keyboard focus exactly once during Tab navigation

**CODE**

```
<div tabindex="0" class="sc-VigVT sc-ipZHIp fypaHM StyledTSModal__CustomEmailAutoComplete-sc-15jfiwv-
4 ixaJqI CustomEmailAutoComplete"><div class="sc-hzNEM RrbnS"><input type="text" aria-
autocomplete="list" aria-label="Write or paste comma separated emails" placeholder="Write or paste
comma separated emails" class="sc-iGrrsa eEjsLZ" value=""><div class="sc-kaNhvL dLCmQL"></div> ...
```

**RECOMMENDATION**

Remove duplicate/nested focusable wrapper elements around the combobox input; validate DOM structure

**ALSO SEEN**

Same issue repro on the Cloud Provider-> Trust sharing dialog for the Recipients edit field

M-092 **MEDIUM****"To" label not associated with edit combo****WCAG** 1.3.1 Info and Relationships (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** My Shares-> Add Recipients Dialog**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

"To" label is not associated with the recipients edit combobox field

**EXPECTED RESULT**

Form label must be programmatically associated with its control via for/id, aria-labelledby, or aria-label per SC 1.3.1

**CODE**

```
<div class="Flex sc-jTzLTM czCoJi"><div display="inline-flex" class="sc-VigVT sc-jqC0kK jBXnTK">To</div><div width="100%" class="sc-VigVT ibMKej"><div tabindex="0" class="sc-VigVT sc-ipZHIp fypaHM StyledTModal__CustomEmailAutoComplete-sc-15jfiwv-4 ixaJqI CustomEmailAutoComplete"><div class="sc-hzNEM RrbnS"><input type="text" aria-autocomplete="list" aria-label="Write or paste ...
```

**RECOMMENDATION**

Add aria-labelledby="[id-of-To-label]" or wrap with &lt;label for="[combo-id]"&gt;To&lt;/label&gt;

M-093 **CRITICAL****Suggestion list not accessible via keyboard****WCAG** 2.1.1 Keyboard (Level A)**Test** Keyboard**Environment** Win 11/ Chrome**Screen** My Shares-> Add Recipients Dialog**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)**ACTUAL RESULT**

Email suggestion list ([email removed], [email removed]) cannot be navigated or selected via keyboard+ Screen reader

**EXPECTED RESULT**

All functionality including autocomplete suggestion list must be operable through keyboard interface with arrow-key navigation+Screen reader

**CODE**

```
<div class="sc-hSdWYo kjiUcF Dialog Dialog--Open Dialog--Top Dialog--Left sc-dEoRIm jpDBd"><button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-iAyFgw sc-iBEsjs ioDRWd Action Highlight"><div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Text"><div class="sc-VigVT bhMeA Autocomplete__Action" data-autocomplete-id="[email removed] ...
```

**RECOMMENDATION**Implement role="listbox"/role="option" combobox pattern with arrow-key navigation and Enter to select per WAI-ARIA Combobox Pattern: <https://www.w3.org/WAI/ARIA/apg/patterns/combobox/>**ALSO SEEN**

Same issue repro on the Cloud Provider-&gt; Trust sharing dialog for the Recipients edit field

M-094 **MEDIUM****No status announcement for expanded suggestion list**

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA  
 Mac/Safari/VoiceOver  
 iPhone/ Safari/ VoiceOver  
 Android/chrome/Talkback

**Screen** My Shares-> Add Recipients Dialog    **URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)

**ACTUAL RESULT**

Screen reader does not announce any information about the expanded suggestion list after user types in the "To" edit combo

**EXPECTED RESULT**

Screen reader must announce the number of available suggestions or expanded state when autocomplete list appears

**CODE**

```
<div class="sc-hSdWYo kjiUcF Dialog Dialog--Open Dialog--Top Dialog--Left sc-dEoRIm jpDBd"><button
role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-iAyFgw sc-iBEsjs ioDRWd
Action Highlight"><div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Text"><div
class="sc-VigVT bhMeA Autocomplete__Action" data-autocomplete-id="[email removed] ...
```

**RECOMMENDATION**

Add aria-expanded="true" and aria-live="polite" region announcing "[n] suggestions available"

**ALSO SEEN**

Same issue repro on the Cloud Provider-> Trust sharing dialog for the Recipients edit field

M-095 **MEDIUM****Non-descriptive name and duplicate role announcement on "remove email address" button**

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA  
 Mac/Safari/VoiceOver  
 iPhone/ Safari/ VoiceOver  
 Android/chrome/Talkback

**Screen** My Shares-> Add Recipients Dialog    **URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)

**ACTUAL RESULT**

Icon-only buttons must expose a single, descriptive accessible name and role announced once

**EXPECTED RESULT**

"Remove email address" (X) button has non-descriptive name and screen reader announces role twice as "button button"

**CODE**

```
<button role="button" tabindex="0" aria-label="Remove email address" class="Flex sc-jTzLTM hBrPwE
Button sc-kAzzGY sc-ebFjAB kdXkDK"><div class="Flex sc-jTzLTM hBrPwE Button__Content"><div
class="Button__Icon"><i class="Icon sc-fjdhpX cwxlYn">
  <svg viewBox="0 0 32 32">
    <path d="M26.667 7.481l-8.519 8.519 8.519 8.519-2.148 2.148-8.519-8.519-8.519 ...
```

**RECOMMENDATION**

Add `aria-label="Remove [email address]"`; remove redundant nested `role="button"` markup causing double announcement

**ALSO SEEN**

Same issue repro on the Cloud Provider-> Trust sharing dialog for the Recipients edit field

M-096

**LOW****Focus indicator not visible properly on "remove email address" (X) button**

**WCAG** 2.4.7 Focus Visible (Level AA)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** My Shares-> Add Recipients Dialog

**URL** [https://perf.bank2trust.com/collaborations/my\\_shares/](https://perf.bank2trust.com/collaborations/my_shares/)

**ACTUAL RESULT**

"Remove email address" (X) button does not display a clear/visible focus indicator on keyboard focus

**EXPECTED RESULT**

Visible focus indicator with sufficient contrast must be present on all interactive elements

**CODE**

```
<button role="button" tabindex="0" aria-label="Remove email address" class="Flex sc-jTzLTM hBrPwE  
Button sc-kAzzGY sc-ebFjAB kdXkDK"><div class="Flex sc-jTzLTM hBrPwE Button__Content"><div  
class="Button__Icon"><i class="Icon sc-fjdhpX cwxlYn">  
  <svg viewBox="0 0 32 32">  
    <path d="M26.667 7.4811-8.519 8.519 8.519 8.519-2.148 2.148-8.519-8.519-8.519 ...
```

**RECOMMENDATION**

Apply visible `:focus outline` (min 3:1 contrast, 2px solid) on the remove button

**ALSO SEEN**

Same issue repro on the Cloud Provider-> Trust sharing dialog for the Recipients edit field

## Cloud Provider

<https://perf.bank2trust.com/cwp/onedrive/> · 14 barriers

M-097 **MEDIUM**

### Incorrect state announced for half-checked (indeterminate) checkbox in table header

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA    **Screen** Cloud Provider  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/cwp/onedrive/>

#### ACTUAL RESULT

Screen reader announces incorrect state (e.g., checked/unchecked instead of mixed/partial) on the half-checked checkbox in the table header

#### EXPECTED RESULT

Indeterminate checkbox state must be programmatically conveyed via `aria-checked="mixed"` and announced accurately by screen reader

#### CODE

```
<div role="checkbox" aria-checked="true" aria-label="Checkbox checked" type="checkbox" tabindex="0"
class="Flex sc-jTzLTM hBrPwE Checkbox sc-dfVpRl ecCiDf checked"><div class="Flex sc-jTzLTM fHAily
Checkbox__Content sc-dfVpRl ecCiDf checked"><div class="Checkbox__Icon"><i class="Icon sc-fjdhpX
cwXlYn">
  <svg viewBox="0 0 32 32">
    <path d="M22.688 ...
```

#### RECOMMENDATION

Set `aria-checked="mixed"` on the header checkbox when selection is partial, updated dynamically based on row selection state

M-098 **HIGH**

### Missing accessible name for "Navigate to OneDrive" link under Cloud Provider button

**WCAG** 2.4.4 Link Purpose (In Context) (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**Screen** Cloud Provider    **URL** <https://perf.bank2trust.com/cwp/onedrive/>

#### ACTUAL RESULT

"Navigate to OneDrive" link (external link icon next to "DHSTT Auditor - bank2trust") under the Cloud Provider dropdown has no defined accessible name

#### EXPECTED RESULT

Links must expose a descriptive accessible name conveying their destination/purpose

#### CODE

```
<a href="https://bank2trust-my.sharepoint.com/personal/dhsttauditor_bank2trust_com/Documents"
target="_blank" tabindex="0" class="fui-Link __lre67qd f2hkw1w f3rmtva flwtqcl fyind8e flk6fduh
flw7gpdv fk6fouc fjoy568 figsok6 flhu3pq6 fl1qmguv fl9f4twv fltyq0we flg0x7ka fhxju0i flqch9an
flcnd47f fqv5qza flvmzxwi fl0700av fl1iuv45f flcmlufx f9n3di6 flids18y fltx3yz7 fldeo86v fleh0 ...
```

## RECOMMENDATION

Add aria-label="Open OneDrive in new tab" to the link element

M-099

LOW

### Dialog content truncated and hidden at 400% zoom

**WCAG** 1.4.10 Reflow (Level AA)    **Test** Browser Zoom    **Environment** Win 11/ Chrome

**Screen** Cloud Provider – Manage Your Providers Dialog    **URL** <https://perf.bank2trust.com/cwp/onedrive/>

## ACTUAL RESULT

"Manage your providers" dialog content is truncated/hidden at 400% zoom

## EXPECTED RESULT

Content must reflow without loss of information or functionality at 400% zoom without requiring two-dimensional scrolling

## CODE

```
<div role="dialog" aria-labelledby="Manage your providers modal" aria-modal="true" class="Flex sc-jTzLTM czCoJi Modal sc-iuJeZd sc-jKmXuR immmXs"><div class="Modal_Wrapper" tabindex="-1" role="dialog" aria-modal="true" aria-labelledby="modal-dialog-title" style="max-width: 600px;">
<header class="Modal__Header"><h2 id="modal-dialog-title">Manage your providers</h2><i class="Ico ...
```

## RECOMMENDATION

Use responsive dialog sizing (relative units, internal scroll) instead of fixed pixel dimensions

M-100

MEDIUM

### Insufficient contrast on Clear (X) button and search icon

**WCAG** 1.4.11 Non-text Contrast (Level AA)    **Test** Color    **Environment** Win 11/ Chrome

**Screen** Cloud Provider – Manage Your Providers Dialog    **URL** <https://perf.bank2trust.com/cwp/onedrive/>

## ACTUAL RESULT

Clear (X) button and search icon in the search edit field do not meet minimum contrast ratio

## EXPECTED RESULT

Graphical objects required to understand content must have minimum 3:1 contrast ratio against adjacent background

## CODE

```
<div class="sc-fBuWsC gWuS0v Input_IconContainer"><i class="Icon sc-fjdhpX sc-bRBYWo bvTmmd Input__Icon">
  <svg viewBox="0 0 32 32">
    <path d="M12.403 18.918c3.597 0 6.515-2.918 6.515-6.515s-2.918-6.515-6.515-6.515-6.515-2.918-6.515 2.918 6.515 6.515 6.515z"m21.090 18.918l7.193 7.193-2.172 2.172-7.193-7.193v-1.154l-0.407-0.407c-1.629 1.425-3. ...
```

## RECOMMENDATION

Update icon colors to achieve minimum 3:1 contrast ratio per SC 1.4.11

## ALSO SEEN

Same issue repro on the close button which appears after user selects the search button on the mobile devices

M-101 **HIGH****Missing accessible name for favorite/unfavorite and sort buttons**

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA  
 Mac/Safari/VoiceOver  
 iPhone/ Safari/ VoiceOver  
 Android/chrome/Talkback

**Screen** Cloud Provider – Manage Your Providers Dialog    **URL** <https://perf.bank2trust.com/cwp/onedrive/>

**ACTUAL RESULT**

Favorite/unfavorite (star) and sort buttons have no defined accessible name

**EXPECTED RESULT**

Icon-only buttons must expose a descriptive accessible name identifying their function and context

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-gbzWSY jPpkgu">
<div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Icon"><i class="Icon sc-fjdhpX
cwXlYn">
  <svg viewBox="0 0 16 15">
    <path fill="#A1A1AA" d="M8.47541 1.08147L8.47546 1.08163L9.54546 4.37363L9.54561
4.37408C9.64366 4.67481 9.8342 ...
```

**RECOMMENDATION**

Add aria-label="Add to favorites"/"Remove from favorites" and aria-label="Sort providers" respectively

M-102 **HIGH****Esc key closes entire dialog instead of nested action menu flyout**

**WCAG** 2.1.1 Keyboard (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome

**Screen** Cloud Provider – Manage Your Providers Dialog    **URL** <https://perf.bank2trust.com/cwp/onedrive/>

**ACTUAL RESULT**

Pressing Esc while action menu flyout is open closes the whole "Manage your providers" dialog instead of just the flyout

**EXPECTED RESULT**

Esc key should close the topmost open layer (flyout) first, not the parent dialog, per expected nested dismissal behavior

**CODE**

```
<div class="sc-bbmXgH iJMSgZ TableContextMenu" style="left: 796px; top: 270.8px;"><div class="sc-
jDwBTQ dzcb0b Dialog Dialog--Open TableContextMenu__DialogBox"><div class="sc-VigVT icdkQA"><div><div
class="sc-jWBwVP gNYfjp SubmenuContainer"><button role="button" tabindex="0" aria-selected="false"
class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-eHgmQL dcpGo0 Action Action--addF ...
```

**RECOMMENDATION**

Implement layered Esc handling so the topmost open flyout/menu closes first before the parent dialog responds to Esc

**ALSO SEEN**

Same issue reproduces on the provider rename dialog

M-103 **MEDIUM****Focus lands on page's starting element instead of returning to triggering button after dialog close****WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome**Screen** Cloud Provider – Manage Your Providers Dialog    **URL** <https://perf.bank2trust.com/cwp/onedrive/>**ACTUAL RESULT**

Keyboard focus lands on the starting element of the page after closing the "Provider Rename" dialog instead of the action menu button

**EXPECTED RESULT**

Focus must return to the triggering element (action menu button / Cloud Provider button) after respective dialog is dismissed

**CODE**

```
<div class="Modal__Wrapper" tabindex="-1" role="dialog" aria-modal="true" style="max-width: 450px;">
<div class="Modal__No-Header"><i class="Icon sc-fjdhpX cwxlYn Modal__Close-Icon Modal__Close-Icon--noHeader" role="button" tabindex="0" aria-label="Close">
  <svg viewBox="0 0 32 32">
    <path d="M26.667 7.481l-8.519 8.519 8.519 8.519-2.148 2.148-8.519 ...
```

**RECOMMENDATION**

Implement focus management to programmatically return focus to the specific triggering element for each dialog on close

**ALSO SEEN**

Same issue reproduces after closing "Manage your providers" dialog

M-104 **MEDIUM****Insufficient contrast on favorite/unfavorite button icon****WCAG** 1.4.11 Non-text Contrast (Level AA)    **Test** Color    **Environment** Win 11/ Chrome**Screen** Cloud Provider – Manage Your Providers Dialog    **URL** <https://perf.bank2trust.com/cwp/onedrive/>**ACTUAL RESULT**

Favorite/unfavorite (star) button icon does not meet minimum contrast ratio

**EXPECTED RESULT**

Graphical objects required to understand content must have minimum 3:1 contrast ratio against background

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-gbzWSY jPpkgu">
<div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Icon"><i class="Icon sc-fjdhpX cwxlYn">
  <svg viewBox="0 0 16 15">
    <path fill="#A1A1AA" d="M8.47541 1.08147L8.47546 1.08163L9.54546 4.37363L9.54561 4.37408C9.64366 4.67481 9.8342 ...
```

**RECOMMENDATION**

Update icon color to achieve minimum 3:1 contrast ratio per SC 1.4.11

M-105 **MEDIUM****Insufficient contrast on "Hide Toolbar" text/Format button****WCAG** 1.4.3 Contrast (Minimum) (Level AA) **Test** Color **Environment** Win 11/ Chrome**Screen** Cloud Providers – Trusted Sharing Dialog **URL** <https://perf.bank2trust.com/cwp/onedrive/>**ACTUAL RESULT**

"Hide Toolbar" button/ Format text does not meet minimum contrast ratio requirement

**EXPECTED RESULT**

Text must meet minimum 4.5:1 contrast ratio against its background per SC 1.4.3

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button"><div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Icon"><i class="Icon sc-fjdhpX cwxlYn">
  <svg viewBox="0 0 32 32">

    <path d="M26.608 19.642l-9.5-9.5c-0.633-0.633-1.583-0.633-2.217 0l-9.5 9.5c-0.633 0.633-0.633 1.583 0 2.217s1.583 0.633 2.217 0l8.392-8.39 ...
```

**RECOMMENDATION**

Adjust text color to achieve minimum 4.5:1 contrast ratio

M-106 **MEDIUM****Disabled state not announced for "Default sharing policy" control****WCAG** 4.1.2 Name, Role, Value (Level A) **Test** Screen Reader **Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Cloud Providers – Trusted Sharing Dialog **URL** <https://perf.bank2trust.com/cwp/onedrive/>**ACTUAL RESULT**

In browse mode, screen reader does not announce the disabled state on the "Default sharing policy" control

**EXPECTED RESULT**

Disabled form controls must be programmatically indicated via disabled or aria-disabled attribute, announced by screen reader in browse mode

**CODE**

```
<div class="sc-caSCKo gsMreY Select sc-eXNvrr ipAxBa Create__TS_Select Select--Disabled Select--WithDescription" role="listbox" aria-label="Expand select"><div data-testid="current value Default sharing policy" class="sc-gisBJw k0SNjs Select__Value" role="button" aria-label="Show Default sharing policy" aria-expanded="false" aria-haspopup="listbox" tabindex="-1">Default sharing ...
```

**RECOMMENDATION**

Add native disabled attribute or aria-disabled="true" to the control so state is announced

M-107 **HIGH****Incorrect button role defined for Permissions, Collaboration, and Authentication tabs****WCAG** 4.1.2 Name, Role, Value (Level A) **Test** Screen Reader **Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Cloud Providers – Trusted Sharing Dialog **URL** <https://perf.bank2trust.com/cwp/onedrive/>**ACTUAL RESULT**

Permissions, Collaboration, and Authentication controls are defined with role of button instead of tab

**EXPECTED RESULT**

Tab controls must expose role="tab" within role="tablist", not role="button"

**CODE**

```

<button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-ipZHIp eVKhGy">
<div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Text">Permissions</div><div
class="Button__IconAfter"><i class="Icon sc-fjdhpX cwXLYn">
  <svg viewBox="0 0 32 32">

    <path d="M21.638 14.933l-9.143-9.143c-0.61-0.61-1.524-0.61-2.13 ...

```

**RECOMMENDATION**

Implement role="tablist" on container and role="tab" with aria-selected per WAI-ARIA Tabs Pattern:

<https://www.w3.org/WAI/ARIA/apg/patterns/tabs/>M-108 **HIGH****Missing accessible name for "?" info icon buttons****WCAG** 4.1.2 Name, Role, Value (Level A) **Test** Screen Reader **Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** Cloud Providers – Trusted Sharing Dialog **URL** <https://perf.bank2trust.com/cwp/onedrive/>**ACTUAL RESULT**

"?" info icon buttons (Before to Permissions, Collaboration, Authentication, View, Download, etc.) have no defined accessible name

**EXPECTED RESULT**

Icon-only buttons must expose a descriptive accessible name

**CODE**

```

<button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-dEoRIm dnfPac">
<div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Icon"><i class="Icon sc-fjdhpX
cwXLYn">
  <svg viewBox="0 0 32 32">

    <path d="M16 24.571v-3.429c0-0.321-0.25-0.571-0.571-0.571h-3.429c-0.321 0-0.571 0.25-
0.571 0.571v3.429c0 0.321 ...

```

**RECOMMENDATION**

Add contextual aria-label (e.g., "More information about Permissions") to each "?" info icon button

M-109 **MEDIUM****Insufficient contrast on "?" info icon buttons****WCAG** 1.4.11 Non-text Contrast (Level AA) **Test** Color **Environment** Win 11/ Chrome**Screen** Cloud Providers – Trusted Sharing Dialog **URL** <https://perf.bank2trust.com/cwp/onedrive/>**ACTUAL RESULT**

"?" info icon buttons do not meet minimum contrast ratio requirement

**EXPECTED RESULT**

Graphical objects required to understand content must have minimum 3:1 contrast ratio against background

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-dEoRIm dnfPac">
<div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Icon"><i class="Icon sc-fjdhpX
cwXlYn">
  <svg viewBox="0 0 32 32">
    <path d="M16 24.571v-3.429c0-0.321-0.25-0.571-0.571-0.571h-3.429c-0.321 0-0.571 0.25-
0.571 0.571v3.429c0 0.321 ...
```

**RECOMMENDATION**

Update icon color to achieve minimum 3:1 contrast ratio per SC 1.4.11

M-110 **LOW****Keyboard focus on "?" icon overlaps with****WCAG** Usable **Test** Keyboard **Environment** Win 11/ Chrome **Screen** Cloud Providers – Trusted Sharing Dialog**URL** <https://perf.bank2trust.com/cwp/onedrive/>**ACTUAL RESULT**

Keyboard focus on the "?" info icon button visually overlaps with the Permissions, Collaboration, and Authentication tab controls

**EXPECTED RESULT**

Focused elements must not be obscured or overlapped by adjacent content, and focus indicator must be clearly visible on the intended element

**CODE**

```
<button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-dEoRIm dnfPac">
<div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Icon"><i class="Icon sc-fjdhpX
cwXlYn">
  <svg viewBox="0 0 32 32">
    <path d="M16 24.571v-3.429c0-0.321-0.25-0.571-0.571-0.571h-3.429c-0.321 0-0.571 0.25-
0.571 0.571v3.429c0 0.321 ...
```

**RECOMMENDATION**

Adjust spacing/layout so focus indicator on "?" icon does not overlap adjacent tab controls; ensure sufficient hit-target separation

## Settings

<https://perf.bank2trust.com/account/settings> · 11 barriers

M-111 **MEDIUM**

### Required information not announced on mandatory edit fields

**WCAG** 3.3.2 Labels or Instructions (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA    **Screen** Settings  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/account/settings>

#### ACTUAL RESULT

Screen reader does not announce required state for mandatory fields (First Name, Last Name, Mobile Number, etc.) despite asterisk indicator

#### EXPECTED RESULT

Required form fields must be programmatically indicated via `aria-required="true"` or required attribute, announced by screen reader

#### CODE

```
<div class="sc-VigVT sc-cJSrbW sc-jbKcbu dBhyas"><div class="sc-VigVT sc-ksYbfQ eYgvFP">First  
name</div><div class="sc-gPEVay afauk Input"><input type="text" name="firstName" placeholder="Enter  
first name" class="sc-gipzik hzKRC0" value="DHSTT" style="padding-right: 8px;"></div></div>
```

#### RECOMMENDATION

Add `aria-required="true"` or native required attribute to all mandatory fields

#### ALSO SEEN

Same issue repro on the below pages:

1. <https://perf.bank2trust.com/account/identities>
2. <https://perf.bank2trust.com/account/app-registrations>

M-112 **HIGH**

### Incorrect accessible name "collapsed dialog" defined for Settings button

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA    **Screen** Settings  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/account/settings>

#### ACTUAL RESULT

Settings button has an incorrect/misleading accessible name of "collapsed dialog"

#### EXPECTED RESULT

Interactive controls must expose an accurate accessible name reflecting their actual function

## CODE

```
<div class="sc-VigVT cFIBjn Head__Breadcrumb Head__Breadcrumb--Active" cursor="pointer" role="button"
aria-expanded="Collapsed" aria-label="Collapsed dialog" tabindex="0">Settings<i class="Icon sc-fjdhpX
sc-brqgnP gruolS">
  <svg viewBox="0 0 32 32">
    <path d="M6 4120 12-20 12z"></path>
  </svg>
</i></div>
```

## RECOMMENDATION

Set aria-label="Settings" with aria-expanded/aria-haspopup="menu" reflecting actual control purpose

M-113

MEDIUM

## Incorrect heading level announced for flyout options

WCAG 1.3.1 Info and Relationships (Level A)

Test Screen Reader

Environment Win 11/ Chrome/ NVDA

Screen Settings

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

URL <https://perf.bank2trust.com/account/settings>

## ACTUAL RESULT

Screen reader announces incorrect H1 heading information on all options under the Settings flyout

## EXPECTED RESULT

Menu items (Identities, PIN, Devices, Special Devices, App Registrations, Utilities) should not be marked up as headings; only actual section titles should use heading markup

## CODE

```
<div class="sc-cvbbAY eVjBq0 HeaderDropdown" role="heading" aria-level="1"><div class="sc-VigVT
cFIBjn Head__Breadcrumb Head__Breadcrumb--Active" cursor="pointer" role="button" aria-
expanded="Expanded" aria-label="Expanded dialog" tabindex="0">Settings<i class="Icon sc-fjdhpX sc-
brqgnP gruolS">
  <svg viewBox="0 0 32 32">
    <path d="M6 4120 12-20 12 ...
```

## RECOMMENDATION

Remove heading markup from flyout menu items; use role="menuitem" within role="menu" instead

M-114

MEDIUM

## Duplicate focus and redundant role announcement on flyout options

WCAG 2.4.3 Focus Order (Level A)

Test Screen Reader

Environment Win 11/ Chrome/ NVDA

Screen Settings

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

URL <https://perf.bank2trust.com/account/settings>

## ACTUAL RESULT

Keyboard focus lands twice on options under the Settings flyout, and screen reader announces duplicate role, e.g., "Identities link Identities button"

## EXPECTED RESULT

Each interactive control must receive focus once and be announced with a single correct role

## CODE

```
<div class="sc-VigVT dmzuPx"><a aria-current="page" class="active" href="/account/settings"></a><a href="/account/identities"><button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-hSdWYo laOKKN Action Action--identities"><div class="Flex sc-jTzLTM hBrPwE Button_Content"><div class="Button_Icon"><i class="Icon sc-fjdhpX cwxlYn">
  <svg viewB ...
```

## RECOMMENDATION

Remove redundant nested `<a>/role="button"` markup on each item; define single correct `role="menuitem"`

M-115 **HIGH****Settings flyout does not close on focus-out or Esc key**

**WCAG** 2.1.1 Keyboard (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Settings

**URL** <https://perf.bank2trust.com/account/settings>

## ACTUAL RESULT

Settings flyout remains open when keyboard focus moves outside it and does not close when Esc key is pressed

## EXPECTED RESULT

Flyout must close automatically when focus moves outside it, and must be dismissible via Esc key

## CODE

```
<div class="sc-VigVT dmzuPx"><a aria-current="page" class="active" href="/account/settings"></a><a href="/account/identities"><button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-hSdWYo laOKKN Action Action--identities"><div class="Flex sc-jTzLTM hBrPwE Button_Content"><div class="Button_Icon"><i class="Icon sc-fjdhpX cwxlYn">
  <svg viewB ...
```

## RECOMMENDATION

Implement close-on-blur and Esc keydown handler to dismiss flyout menu

M-116 **CRITICAL****Settings button not activated via keyboard**

**WCAG** 2.1.1 Keyboard (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Settings

**URL** <https://perf.bank2trust.com/account/settings>

## ACTUAL RESULT

Settings button cannot be activated (expanded) using keyboard Enter/Space

## EXPECTED RESULT

All functionality must be operable through keyboard interface without requiring specific timing for individual keystrokes

## CODE

```
<div class="sc-VigVT cFIBjn Head__Breadcrumb Head__Breadcrumb--Active" cursor="pointer" role="button" aria-expanded="Expanded" aria-label="Expanded dialog" tabindex="0">Settings<i class="Icon sc-fjdhpX sc-brqgnP gruols">
  <svg viewBox="0 0 32 32">
    <path d="M6 4120 12-20 12z"></path>
  </svg>
</i></div>
```

## RECOMMENDATION

Ensure Settings control is a native <button> or has tabindex="0" with Enter/Space keydown handler

M-117

MEDIUM

**Keyboard focus lands on hidden element after expanding Settings flyout**

WCAG 2.4.3 Focus Order (Level A)    Test Keyboard    Environment Win 11/ Chrome    Screen Settings

URL <https://perf.bank2trust.com/account/settings>

## ACTUAL RESULT

After expanding the Settings button and pressing Tab, focus lands on a hidden element

## EXPECTED RESULT

Keyboard focus must only land on visible, interactive elements

## CODE

```
<div class="sc-VigVT dmzuPx"><a aria-current="page" class="active" href="/account/settings"></a><a href="/account/identities"><button role="button" tabindex="0" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY sc-hSdWYo laOKKN Action Action--identities"><div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Icon"><i class="Icon sc-fjdhpX cwxlYn"><svg viewB ...
```

## RECOMMENDATION

Set hidden element to tabindex="-1" or remove from DOM when not in use

M-118

HIGH

**Tooltip on "?" icon not accessible**

WCAG 1.4.13 Content on Hover or Focus (Level AA)    Test Keyboard    Environment Win 11/ Chrome    Screen Settings

URL <https://perf.bank2trust.com/account/settings>

## ACTUAL RESULT

Tooltip displayed on "?" info icon (next to "Remember me for" and "Mobile number") is not accessible via keyboard focus

## EXPECTED RESULT

Tooltip content triggered on hover/focus must be keyboard-accessible, dismissible, hoverable, and persistent per SC 1.4.13

## CODE

```
<div cursor="pointer" color="lightText" font-size="16px" class="sc-VigVT kQwmdv"><i class="Icon sc-fjdhpX cwxlYn"><svg viewBox="0 0 32 32"><path d="M16 24.571v-3.429c0-0.321-0.25-0.571-0.571-0.571h-3.429c-0.321 0-0.571 0.25-0.571 0.571v3.429c0 0.321 0.25 0.571 0.571 0.571h3.429c0.321 0 0.571-0.25 0.571-0.571z" data-bbox="12 571 12.571 12.571c0-3.268-3.429-5.714- ...
```

## RECOMMENDATION

Trigger tooltip on both :hover and :focus, make it dismissible via Esc, hoverable without disappearing, and persistent until dismissed

M-119 **HIGH****Labels not programmatically associated with edit fields****WCAG** 1.3.1 Info and Relationships (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA**Screen** Settings

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/account/settings>**ACTUAL RESULT**

First Name, Last Name, Mobile Number, and other edit field and combobox labels are not associated with their input fields

**EXPECTED RESULT**

Form labels must be programmatically associated with their respective input fields via for/id or aria-labelledby

**CODE**

```
<div class="sc-VigVT sc-cJSrbW sc-jbKcbu dBhyas"><div class="sc-VigVT sc-ksYbfQ eYgvFP">First
name</div><div class="sc-gPEVay afauk Input"><input type="text" name="firstName" placeholder="Enter
first name" class="sc-gipzik hzKRC0" value="DHSTT" style="padding-right: 8px;"></div></div>
```

**RECOMMENDATION**

Use <label for="[field-id]"> or aria-labelledby to programmatically link each label to its corresponding input

**ALSO SEEN**

Same issue repro on the below pages:

1. <https://perf.bank2trust.com/account/pin>
2. <https://perf.bank2trust.com/account/app-registrations>

M-120 **HIGH****Incorrect accessible name and role for "Default home page" combobox****WCAG** 4.1.2 Name, Role, Value (Level A)**Test** Screen Reader**Environment** Win 11/ Chrome/ NVDA**Screen** Settings

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/account/settings>**ACTUAL RESULT**

"Default home page" combobox has incorrect accessible name "show object object" and incorrect role of button instead of combobox

**EXPECTED RESULT**

Combobox must expose a correct, descriptive accessible name and role="combobox"

**CODE**

```
<div class="sc-Rmtcm krDVyn Select Setting__Item-DefaultPage" role="listbox" aria-label="Expand
select"><div data-testid="current value [object Object]" class="sc-bRBYWo kYKQzB Select__Value"
role="button" aria-label="Show [object Object]" aria-expanded="false" aria-haspopup="listbox"
tabindex="0"><div><i class="Icon sc-fjdhpX cwXlYn" style="font-size: 14px;">
<svg view ...
```

**RECOMMENDATION**

Set aria-label="Default home page" and role="combobox" with proper aria-expanded/aria-controls per WAI-ARIA Combobox Pattern

A-05

**HIGH**

## ARIA attributes must conform to valid values

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Automated scan (AXE)    **Screen** Settings**URL** <https://perf.bank2trust.com/account/settings>

### WHAT THE SCANNER FOUND

Ensure all ARIA attributes have valid values

### WHY IT MATTERS

Many ARIA attributes accept a specific set of values. Allowed values, acceptable "undefined" values, and acceptable "default" values are required. Failure to comply with allowed values results in content that is not accessible to assistive technology users.

### CODE

```
<div class="sc-VigVT cFIBjn Head__Breadcrumb Head__Breadcrumb--Active" cursor="pointer" role="button"
aria-expanded="Collapsed" aria-label="Collapsed dialog" tabindex="0">Settings<i class="Icon sc-fjdhpX
sc-brqgnP gruolS">
  <svg viewBox="0 0 32 32">
    <path d="M6 4120 12-20 12z"></path>
  </svg>
</i></div>
```

### RECOMMENDATION

Use `aria-expanded="true"` or `aria-expanded="false"` on the settings button

## Identities

<https://perf.bank2trust.com/account/identities> · 4 barriers

M-121 **MEDIUM**

### Identity table role announced twice by screen reader

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA    **Screen** Identities  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/account/identities>

#### ACTUAL RESULT

Screen reader announces role "table table" twice for the Identity table

#### EXPECTED RESULT

Table must expose role="table" (or native <table>) announced once by screen reader

#### CODE

```
<div class="sc-es0vli jEbFsM Table__LayoutContainer" role="table"><div class="sc-cmthru bpGXBL Table__Main"><div class="sc-dymIpo bEDYCd IdentitiesList"><div class="sc-bAeIUo bsZKQa Table" role="table"><div role="rowgroup" class="sc-VigVT sc-iujRgT bTDMes Table__Header"><div class="sc-VigVT sc-exAgwC bIvIJZ Table__Row Table__Row--header" role="row"><div class="sc-VigVT sc-goJNi ...
```

#### RECOMMENDATION

Remove redundant duplicate role="table" or nested table markup causing double announcement; validate DOM structure

#### ALSO SEEN

Same issue repro on the below pages:

1. <https://perf.bank2trust.com/account/devices>
2. <https://perf.bank2trust.com/account/special-devices>
3. <https://perf.bank2trust.com/account/app-registrations>

M-122 **MEDIUM**

### Missing autocomplete attribute on email edit field

**WCAG** 1.3.5 Identify Input Purpose (Level AA)    **Test** Other    **Environment** Win 11/ Chrome    **Screen** Identities

**URL** <https://perf.bank2trust.com/account/identities>

#### ACTUAL RESULT

Email edit field has no defined autocomplete attribute

#### EXPECTED RESULT

Input field collecting email information must have appropriate autocomplete attribute per SC 1.3.5

#### CODE

```
<input type="text" name="email" placeholder="Type your email" class="sc-gipzik hzKRC0" value="[email removed]" style="padding-right: 8px;">
```

#### RECOMMENDATION

Add autocomplete="email" to the Email input field

M-123 **MEDIUM****Error message not announced immediately upon appearance**

**WCAG** 4.1.3 Status Messages (Level AA)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA    **Screen** Identities  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/account/identities>

**ACTUAL RESULT**

Screen reader does not announce the error message "Please fill all the mandatory fields" as soon as it appears

**EXPECTED RESULT**

Error messages must be programmatically announced via aria-live region as soon as they appear, without requiring focus change

**CODE**

```
<div class="sc-VigVT sc-hmzhuo fQbXBa">Please fill all the mandatory fields</div>
```

**RECOMMENDATION**

Add aria-live="assertive" or role="alert" to the error message container so it is announced immediately

**ALSO SEEN**

Same issue repro on the below page:

1. <https://perf.bank2trust.com/account/app-registrations>

M-124 **MEDIUM****Keyboard focus does not move to error fields after failed validation**

**WCAG** 2.4.3 Focus Order (Level A)    **Test** Keyboard    **Environment** Win 11/ Chrome    **Screen** Identities

**URL** <https://perf.bank2trust.com/account/identities>

**ACTUAL RESULT**

Keyboard focus does not land on the error fields (Identity name, Email) after user leaves them blank and selects the Save button

**EXPECTED RESULT**

Keyboard focus must move to the first invalid/error field after failed form submission

**CODE**

```
<div class="sc-gPEVay afauk Input"><input type="text" name="name" placeholder="Write an Identity name" class="sc-gipzik hzKRC0" value="" style="padding-right: 8px;"></div>
```

**RECOMMENDATION**

Programmatically move focus to first field with validation error on failed submission

**ALSO SEEN**

Same issue repro on the below page:

1. <https://perf.bank2trust.com/account/app-registrations>

## PIN

<https://perf.bank2trust.com/account/pin> · 1 barrier

M-125 **MEDIUM**

### Required information not announced on mandatory PIN fields; asterisk indicator missing

**WCAG** 3.3.2 Labels or Instructions (Level A)    **Test** Other    **Environment** Win 11/ Chrome    **Screen** Manage PIN

**URL** <https://perf.bank2trust.com/account/pin>

#### ACTUAL RESULT

"Personal PIN code" and "Confirm personal PIN code" fields are mandatory but have no visible asterisk indicator, and screen reader does not announce required state

#### EXPECTED RESULT

Mandatory fields must be visually indicated (e.g., asterisk) and programmatically conveyed via `aria-required="true"` or `required` attribute, announced by screen reader

#### CODE

```
<div class="sc-VJcYb fUQPER"><div class="sc-VigVT sc-cJSrbW sc-ipXKqB ijwxBP"><div class="sc-VigVT sc-ksYbfQ jzZGqQ">Personal PIN code:</div><div class="sc-gPEVay afauk Input"><input type="password" placeholder="Enter PIN code" class="sc-gipzik hzKRC0" value="" style="padding-right: 8px;"></div></div><div class="sc-VigVT sc-cJSrbW sc-ipXKqB ijwxBP"><div class="sc-VigVT sc-ksYbf ...
```

#### RECOMMENDATION

Add visible asterisk indicator to labels and `aria-required="true"` or native `required` attribute to both PIN fields

## App Registrations

<https://perf.bank2trust.com/account/app-registrations> · 2 barriers

M-126 **MEDIUM**

### Non-descriptive accessible name for Remove buttons

**WCAG** 2.4.6 Headings and Labels (Level AA)

**Test** Screen Reader

**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** App Registrations (Add Application)

**URL** <https://perf.bank2trust.com/account/app-registrations>

#### ACTUAL RESULT

"Remove" buttons for Scopes and Redirect Urls fields have generic, non-descriptive accessible names not distinguishing which item they remove

#### EXPECTED RESULT

Buttons must expose a descriptive accessible name conveying their purpose and context

#### CODE

```
<button role="button" tabindex="0" type="button" class="Flex sc-jTzLTM hBrPwE Button sc-kAzzGY lnjLmC Button--secondary"><div class="Flex sc-jTzLTM hBrPwE Button__Content"><div class="Button__Icon"><i class="Icon sc-fjdhpX cwXlYn">
  <svg viewBox="0 0 32 32">

    <path d="M20.948 4.719h4.882v2.837h-19.66v-2.837h4.882l1.451-1.385h6.993zM10.986 15.802l3
  ...
```

#### RECOMMENDATION

Add aria-label="Remove scope [n]" and aria-label="Remove redirect URL [n]" to uniquely identify each button

M-127 **MEDIUM**

### Keyboard focus does not move to newly added edit field after Add Scope/Add Redirect URL activation

**WCAG** 2.4.3 Focus Order (Level A)

**Test** Screen Reader

**Environment** Win 11/ Chrome/ NVDA

Mac/Safari/VoiceOver

iPhone/ Safari/ VoiceOver

Android/chrome/Talkback

**Screen** App Registrations (Add Application)

**URL** <https://perf.bank2trust.com/account/app-registrations>

#### ACTUAL RESULT

Focus remains on the triggering button and does not move to the newly appeared edit field after user selects "Add scope" or "Add redirect url"

#### EXPECTED RESULT

Keyboard focus must move to the newly created input field when dynamically added via "Add scope"/"Add redirect url" controls

#### CODE

```
<div class="sc-gPEVay afauk Input"><input type="text" name="name-scope-1784222196380"
placeholder="Write a Scope name" class="sc-gipzik hzKRC0" value="" style="padding-right: 8px;"></div>
```

#### RECOMMENDATION

Programmatically move focus to the newly added input field on activation of "Add scope"/"Add redirect url"

## Utilities

<https://perf.bank2trust.com/account/utilities> · 1 barrier

M-128 **HIGH**

### Label not associated with combobox; incorrect role and redundant aria-label

**WCAG** 4.1.2 Name, Role, Value (Level A)    **Test** Screen Reader    **Environment** Win 11/ Chrome/ NVDA    **Screen** Utilities  
Mac/Safari/VoiceOver  
iPhone/ Safari/ VoiceOver  
Android/chrome/Talkback

**URL** <https://perf.bank2trust.com/account/utilities>

#### ACTUAL RESULT

"Choose your Operating system" label is not associated with the OS selection combobox; combobox is incorrectly defined with role of button; an unnecessary aria-label="expand Windows x64" is defined, duplicating the visible value and state

#### EXPECTED RESULT

Form label must be programmatically associated with its control via for/id or aria-labelledby; control must expose correct role="combobox"; accessible name should not include redundant state/value text

#### CODE

```
<div class="sc-VigVT sc-cJSrbW sc-ipXKqB ijwxBP"><div class="sc-VigVT sc-ksYbfQ jzZGqQ">Choose your  
Operating system:</div><div class="sc-VigVT sc-cJSrbW enRqnK"><div class="sc-Rmtcm krDVyn Select  
Setting__Item-DefaultPage" role="listbox" aria-label="Expand select"><div data-testid="current value  
Windows x64" class="sc-bRBYWo kYKQzB Select__Value" role="button" aria-label="Show ...
```

#### RECOMMENDATION

Add aria-labelledby="[id-of-Choose-your-Operating-system-label]", set role="combobox" with proper aria-expanded, and remove the redundant aria-label="expand Windows x64"

## 5. Success criteria coverage

The success criteria below were tested on every screen in scope. The table shows how many barriers were recorded against each criterion. A criterion with no barrier recorded was tested and no failure was found on the screens in scope; it is not a statement about pages outside the scope. Success criterion 4.1.1 Parsing was removed in WCAG 2.2 and is listed only because it appears in the WCAG 2.1 set.

**Table 7. WCAG 2.1 Level A and AA success criteria, plus 2.5.8 Target Size (Minimum) from WCAG 2.2**

| Success criterion                                                 | Level   | Barriers | Result              |
|-------------------------------------------------------------------|---------|----------|---------------------|
| <b>1.1.1 Non-text Content</b>                                     | Level A | 1        | Barriers recorded   |
| <b>1.2.1 Audio-only and Video-only (Prerecorded)</b>              | Level A | 0        | No barrier recorded |
| <b>1.2.2 Captions (Prerecorded)</b>                               | Level A | 0        | No barrier recorded |
| <b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> | Level A | 0        | No barrier recorded |
| <b>1.3.1 Info and Relationships</b>                               | Level A | 16       | Barriers recorded   |
| <b>1.3.2 Meaningful Sequence</b>                                  | Level A | 0        | No barrier recorded |
| <b>1.3.3 Sensory Characteristics</b>                              | Level A | 0        | No barrier recorded |
| <b>1.4.1 Use of Color</b>                                         | Level A | 0        | No barrier recorded |
| <b>1.4.2 Audio Control</b>                                        | Level A | 0        | No barrier recorded |
| <b>2.1.1 Keyboard</b>                                             | Level A | 17       | Barriers recorded   |
| <b>2.1.2 No Keyboard Trap</b>                                     | Level A | 2        | Barriers recorded   |
| <b>2.1.4 Character Key Shortcuts</b>                              | Level A | 0        | No barrier recorded |
| <b>2.2.1 Timing Adjustable</b>                                    | Level A | 0        | No barrier recorded |
| <b>2.2.2 Pause, Stop, Hide</b>                                    | Level A | 0        | No barrier recorded |
| <b>2.3.1 Three Flashes or Below Threshold</b>                     | Level A | 0        | No barrier recorded |
| <b>2.4.1 Bypass Blocks</b>                                        | Level A | 0        | No barrier recorded |
| <b>2.4.2 Page Titled</b>                                          | Level A | 1        | Barriers recorded   |
| <b>2.4.3 Focus Order</b>                                          | Level A | 24       | Barriers recorded   |
| <b>2.4.4 Link Purpose (In Context)</b>                            | Level A | 2        | Barriers recorded   |
| <b>2.5.1 Pointer Gestures</b>                                     | Level A | 0        | No barrier recorded |
| <b>2.5.2 Pointer Cancellation</b>                                 | Level A | 0        | No barrier recorded |
| <b>2.5.3 Label in Name</b>                                        | Level A | 0        | No barrier recorded |
| <b>2.5.4 Motion Actuation</b>                                     | Level A | 0        | No barrier recorded |

| Success criterion                               | Level    | Barriers | Result                                 |
|-------------------------------------------------|----------|----------|----------------------------------------|
| 3.1.1 Language of Page                          | Level A  | 0        | No barrier recorded                    |
| 3.2.1 On Focus                                  | Level A  | 0        | No barrier recorded                    |
| 3.2.2 On Input                                  | Level A  | 0        | No barrier recorded                    |
| 3.3.1 Error Identification                      | Level A  | 0        | No barrier recorded                    |
| 3.3.2 Labels or Instructions                    | Level A  | 3        | Barriers recorded                      |
| 4.1.1 Parsing                                   | Level A  | 0        | Obsolete in WCAG 2.2, always satisfied |
| 4.1.2 Name, Role, Value                         | Level A  | 46       | Barriers recorded                      |
| 1.2.4 Captions (Live)                           | Level AA | 0        | No barrier recorded                    |
| 1.2.5 Audio Description (Prerecorded)           | Level AA | 0        | No barrier recorded                    |
| 1.3.4 Orientation                               | Level AA | 1        | Barriers recorded                      |
| 1.3.5 Identify Input Purpose                    | Level AA | 2        | Barriers recorded                      |
| 1.4.3 Contrast (Minimum)                        | Level AA | 3        | Barriers recorded                      |
| 1.4.4 Resize text                               | Level AA | 6        | Barriers recorded                      |
| 1.4.5 Images of Text                            | Level AA | 0        | No barrier recorded                    |
| 1.4.10 Reflow                                   | Level AA | 3        | Barriers recorded                      |
| 1.4.11 Non-text Contrast                        | Level AA | 5        | Barriers recorded                      |
| 1.4.12 Text Spacing                             | Level AA | 0        | No barrier recorded                    |
| 1.4.13 Content on Hover or Focus                | Level AA | 2        | Barriers recorded                      |
| 2.4.5 Multiple Ways                             | Level AA | 0        | No barrier recorded                    |
| 2.4.6 Headings and Labels                       | Level AA | 3        | Barriers recorded                      |
| 2.4.7 Focus Visible                             | Level AA | 6        | Barriers recorded                      |
| 2.5.8 Target Size (Minimum)                     | Level AA | 0        | No barrier recorded                    |
| 3.1.2 Language of Parts                         | Level AA | 0        | No barrier recorded                    |
| 3.2.3 Consistent Navigation                     | Level AA | 0        | No barrier recorded                    |
| 3.2.4 Consistent Identification                 | Level AA | 0        | No barrier recorded                    |
| 3.3.3 Error Suggestion                          | Level AA | 0        | No barrier recorded                    |
| 3.3.4 Error Prevention (Legal, Financial, Data) | Level AA | 0        | No barrier recorded                    |
| 4.1.3 Status Messages                           | Level AA | 7        | Barriers recorded                      |



## About this report

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This audit was carried out and written by the M/S. Anblik team in Kolkata, India: a DHS Trusted Tester working with IAAP certified colleagues. The same method is used on every audit: manual testing with real assistive technology first, automated scanning as a supporting pass, and every finding written down with the criterion it fails, what happens, what should happen and how to fix it.

After remediation, each barrier in this report is re-tested in the same environments and marked closed or still open, with the date, in a re-test report that mirrors this document. That re-test report, together with the change log, is what the client keeps as evidence.

|              |                                                                                                           |
|--------------|-----------------------------------------------------------------------------------------------------------|
| Team         | DHS Trusted Tester and IAAP certified team                                                                |
| Company      | M/S. Anblik, Kolkata, India                                                                               |
| Contact      | <a href="https://ananyoo.com/contact-us/">ananyoo.com/contact-us/</a>                                     |
| Web          | <a href="https://ananyoo.com">ananyoo.com</a> and <a href="https://anblik.com">anblik.com</a>             |
| Case studies | <a href="https://ananyoo.com/web-accessibility-case-study/">ananyoo.com/web-accessibility-case-study/</a> |

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